



The private rented housing panel
www.prhpscotland.gov.uk



Repairing Standard

Implemented September 2007

84 referrals received



Repairing Standard

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84 referrals received

25 withdrawn



Repairing Standard

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12 Repairing Standard Enforcement Orders



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84 referrals received

4 successful mediations



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4 successful mediations

2 Rent Relief Orders



Mediation



What is mediation ?

Mediation is any voluntary process for resolving disputes in which another person helps the parties negotiate a settlement.



Why mediation?

Our mediation service is free

It is the quickest way to resolve the dispute



Why mediation?

A resolution agreed by the parties is more likely to be successful than a resolution imposed by someone else.



Why mediation?

Suited to a private agreement between two parties.

No precedent is being set.



When does mediation
work?



When does mediation work?

- Mediation is most likely to resolve a conflict when:
- The parties want a resolution.



When does mediation work?

- Mediation is most likely to resolve a conflict when:
- The parties want a resolution.
- All the stakeholders come to the table.



When does mediation work?

- Mediation is most likely to resolve a conflict when:
- The parties want a resolution.
- All the stakeholders come to the table.
- The mediator is able to control and sustain the process.



When does mediation work?

- Mediation is most likely to resolve a conflict when:
- The parties want a resolution.
- All the stakeholders come to the table.
- The mediator is able to control and sustain the process.
- The parties are capable of living up to their promises.