

Everyone should have a home

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**Temporary Accommodation:
the challenges and the
solutions**

Shelter

Temporary Accommodation: The challenges and solutions

In 2004 Shelter published “Temporary accommodation: 2 years on

Research indicated that local authorities were struggling to meet the duty to provide temporary accommodation to all applicants assessed as homeless

Further demands placed on temporary accommodation since then – how have these impacted?

Temporary Accommodation: The challenges and solutions

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Temporary Accommodation: The challenges and solutions

Developments in temporary accommodation

- Use of the private rented sector
- Increased provision of self-contained and furnished TA
- Increased use of RSL/ Voluntary sector providers
- Changes in processes, management and policies

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The Research

Methodology

3 Short on-line questionnaires

- Local authority staff
- RSL/ voluntary sector accommodation providers
- Support and advice services staff

All questionnaires anonymous

Temporary Accommodation: The challenges and solutions

Completed Surveys Received:

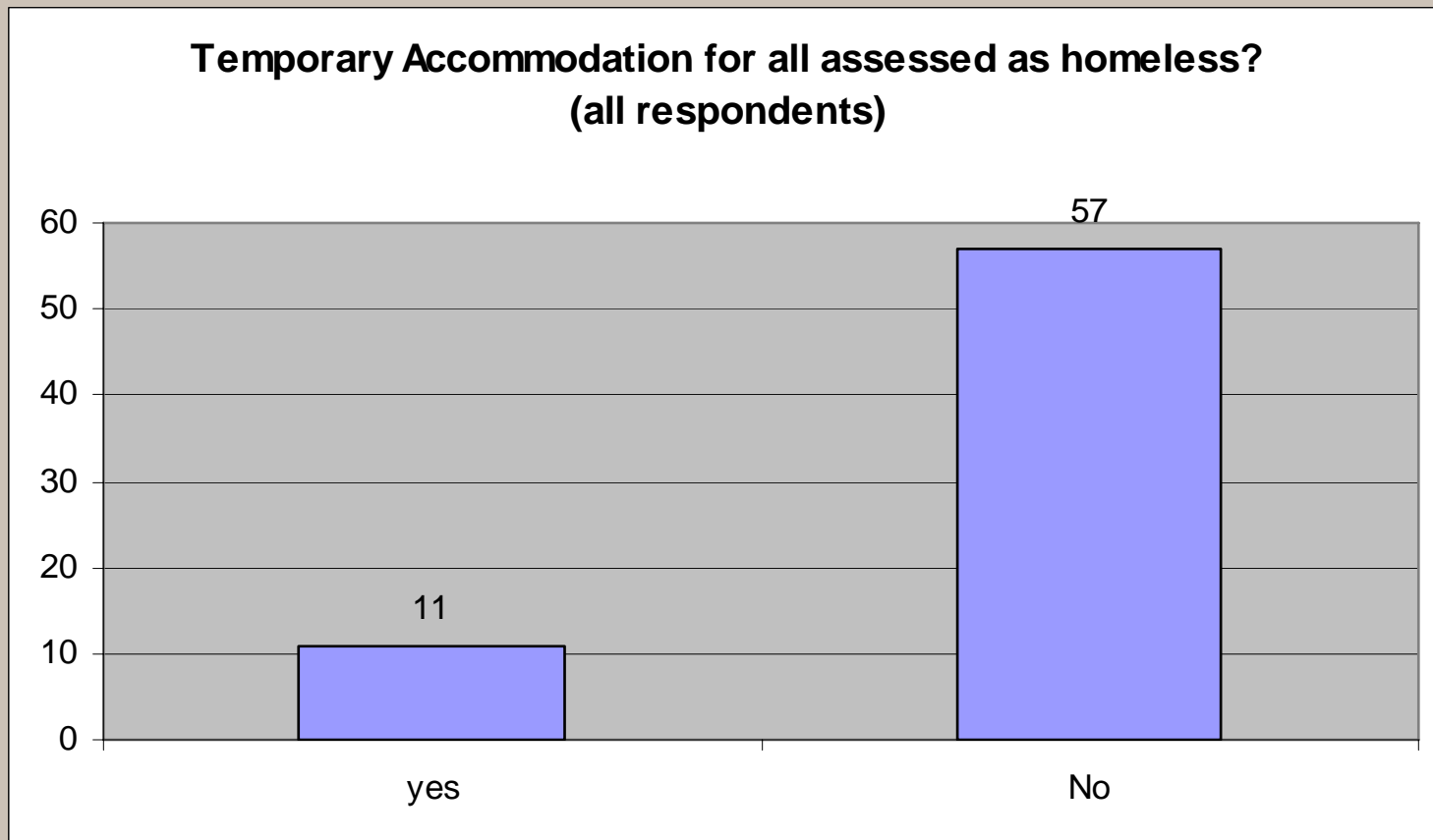
Local Authority	37
RSL/ Vol Sector	13
Support/ Advice	18
Total	68

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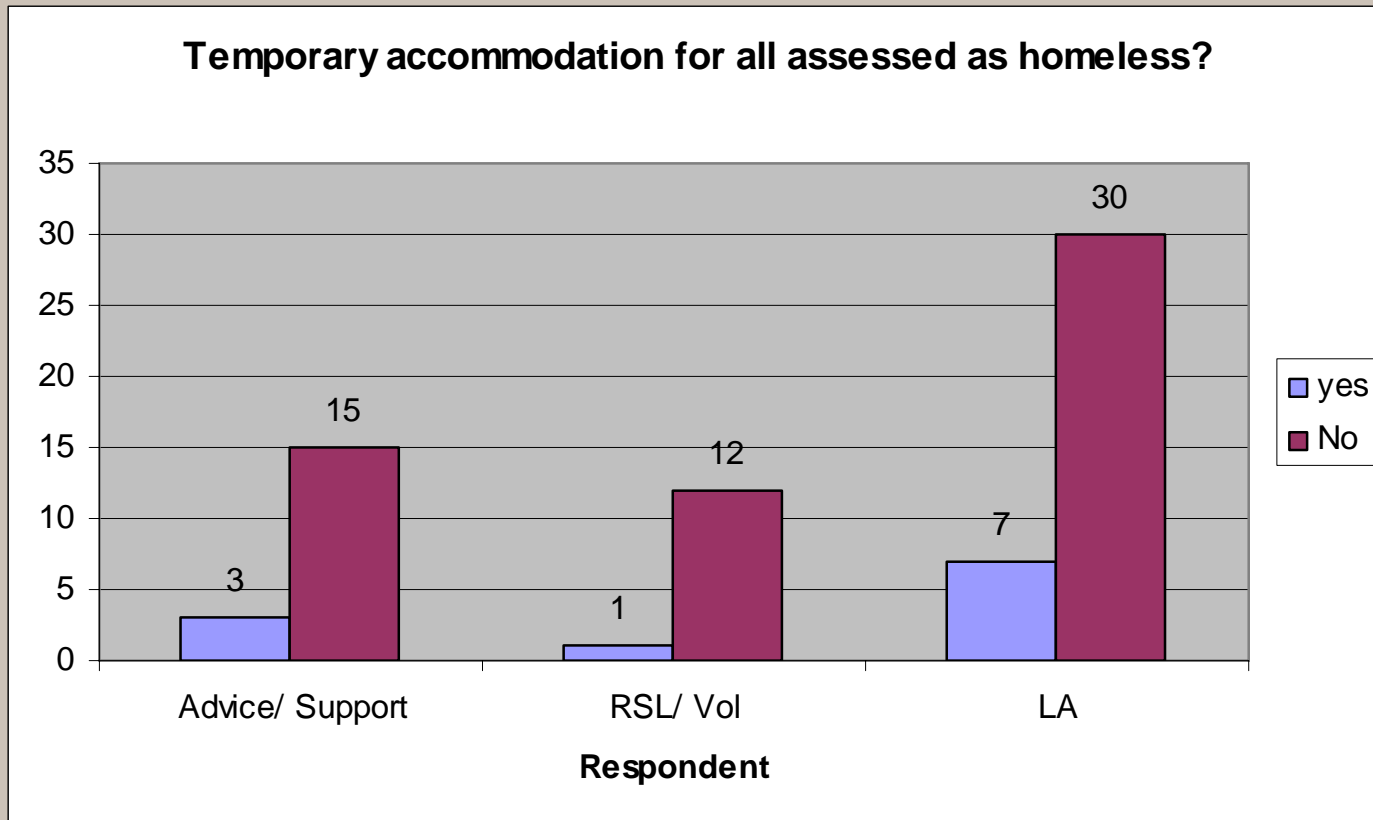
Questions

- Local Authority staff - Do you think you are able to provide or arrange temporary accommodation for everyone you arrange as homeless?”
- RSL/ Vol Sector Providers - Are you able to accommodate all of the referrals that you receive for temporary accommodation?
- Support/ Advice Services Staff – Are your homeless service users always able to access temporary accommodation when required?

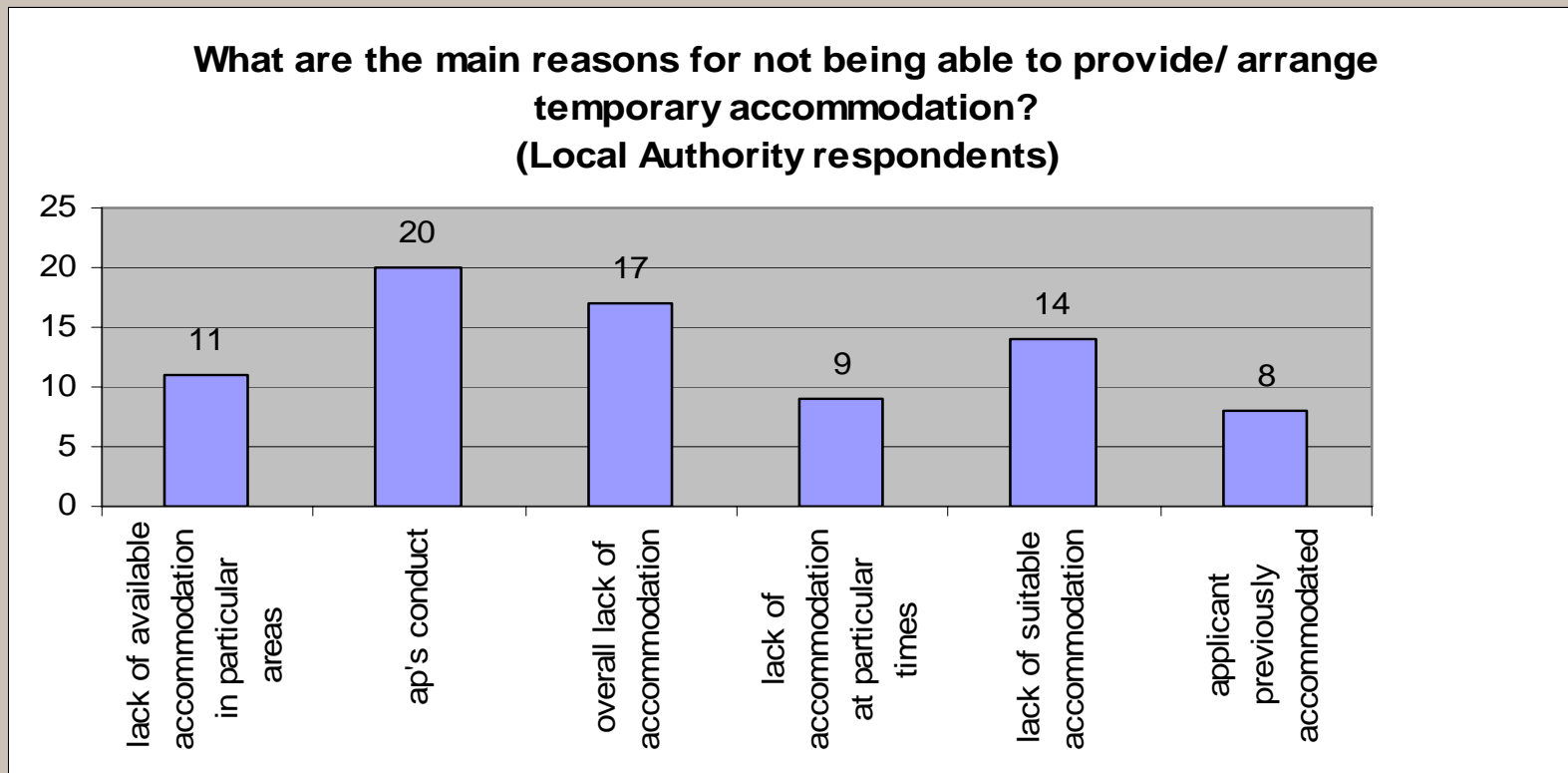
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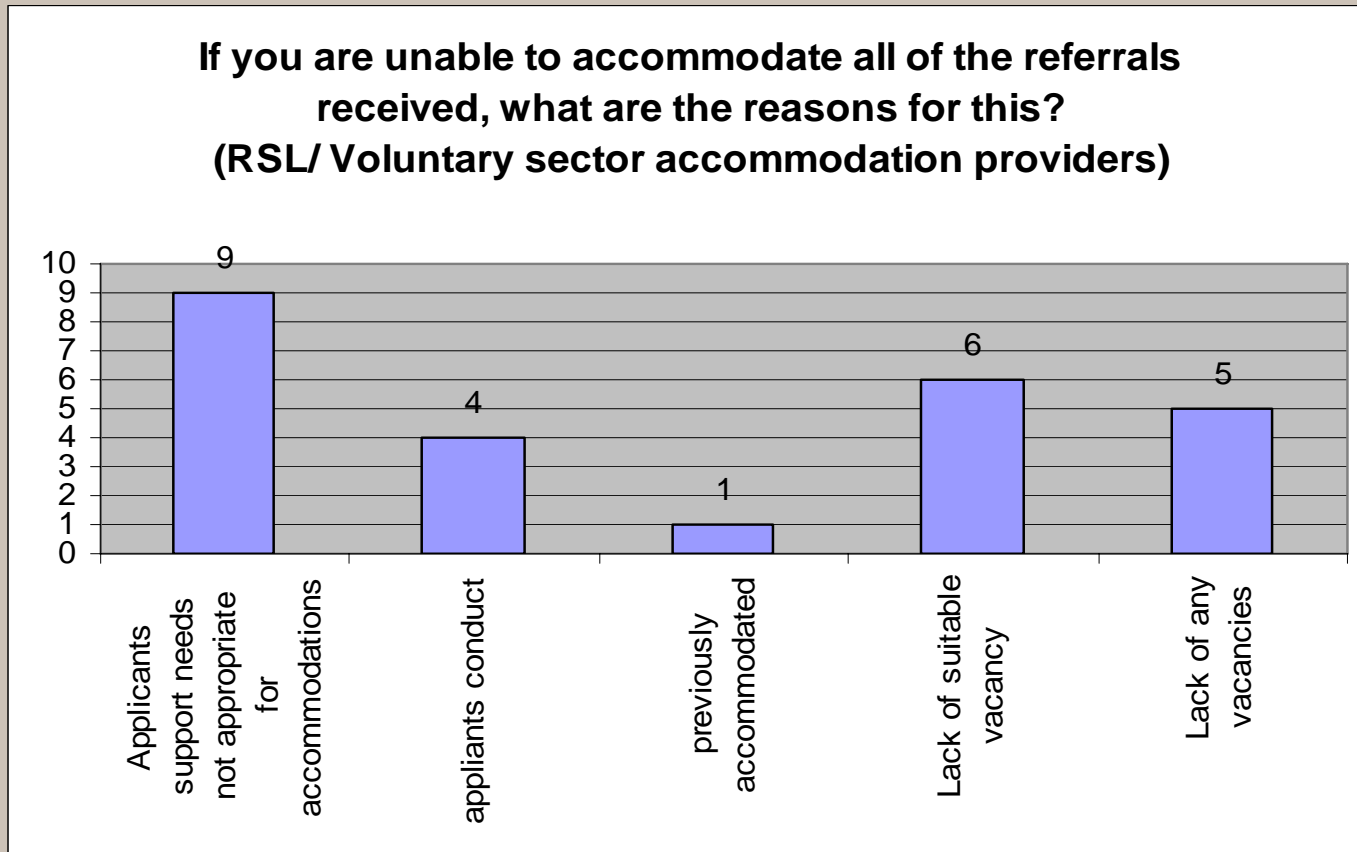
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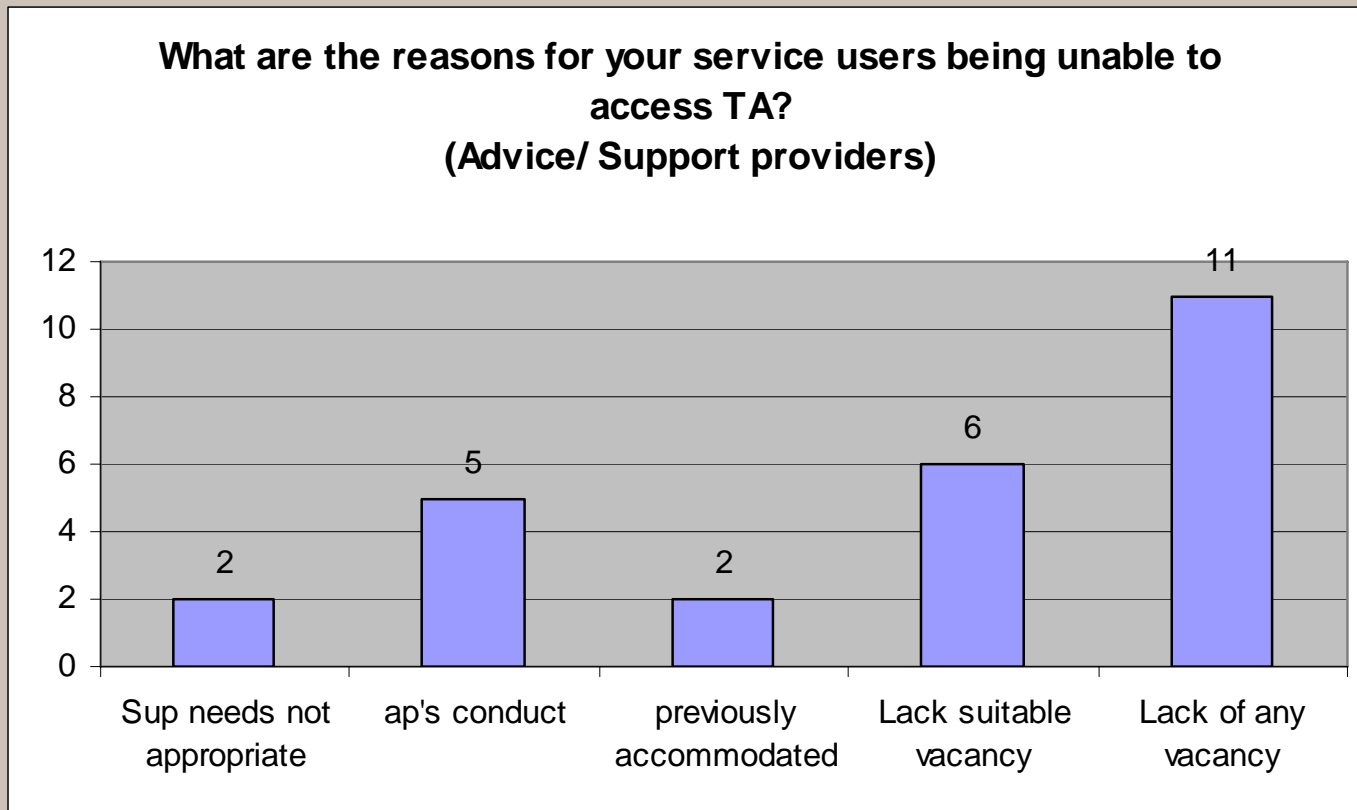
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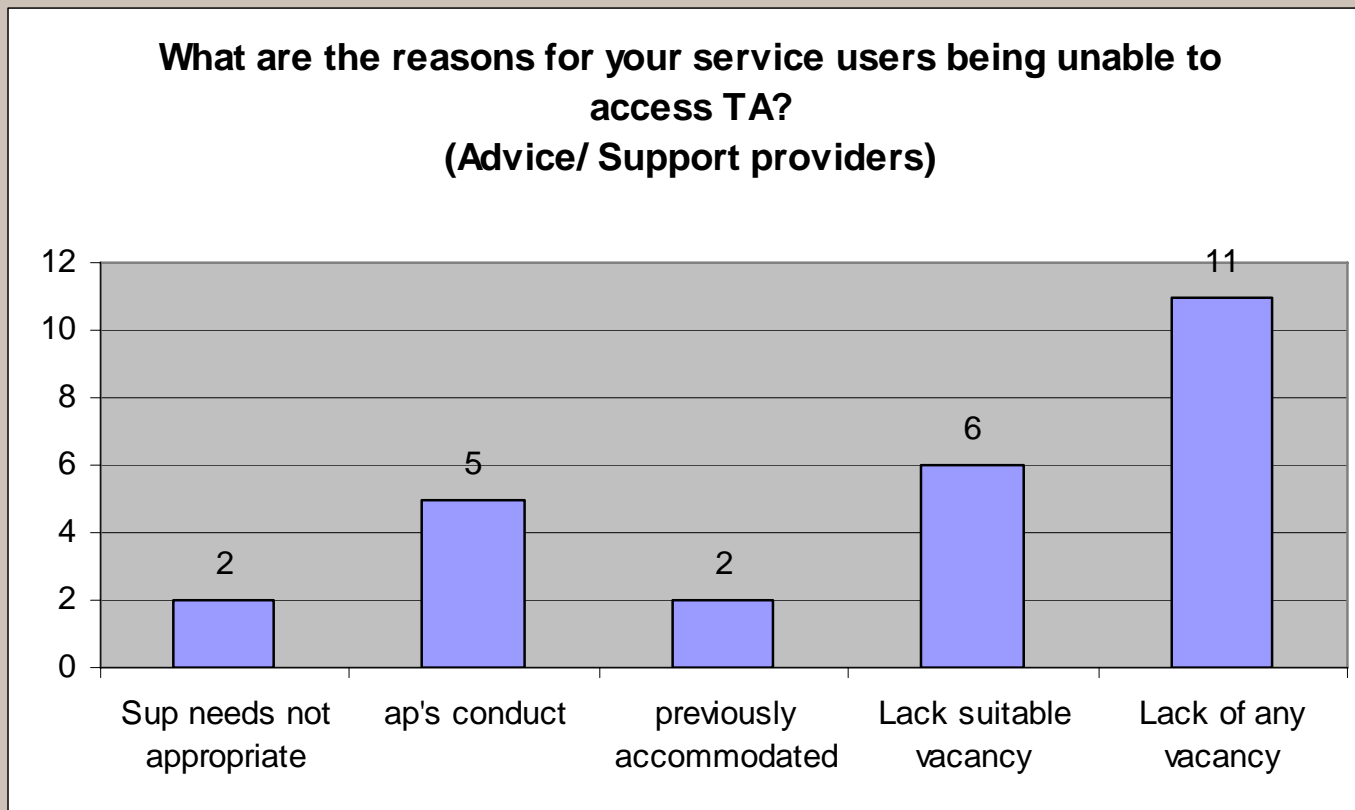
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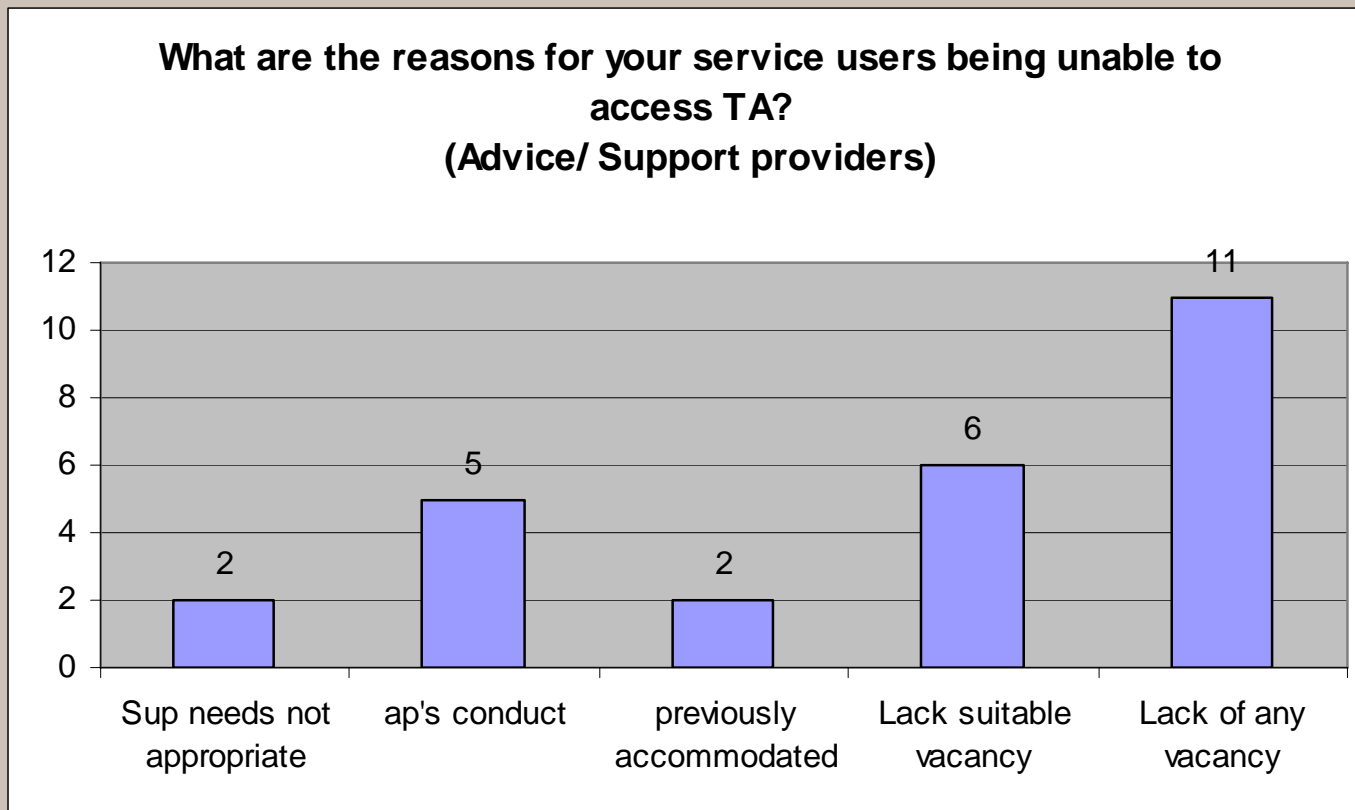
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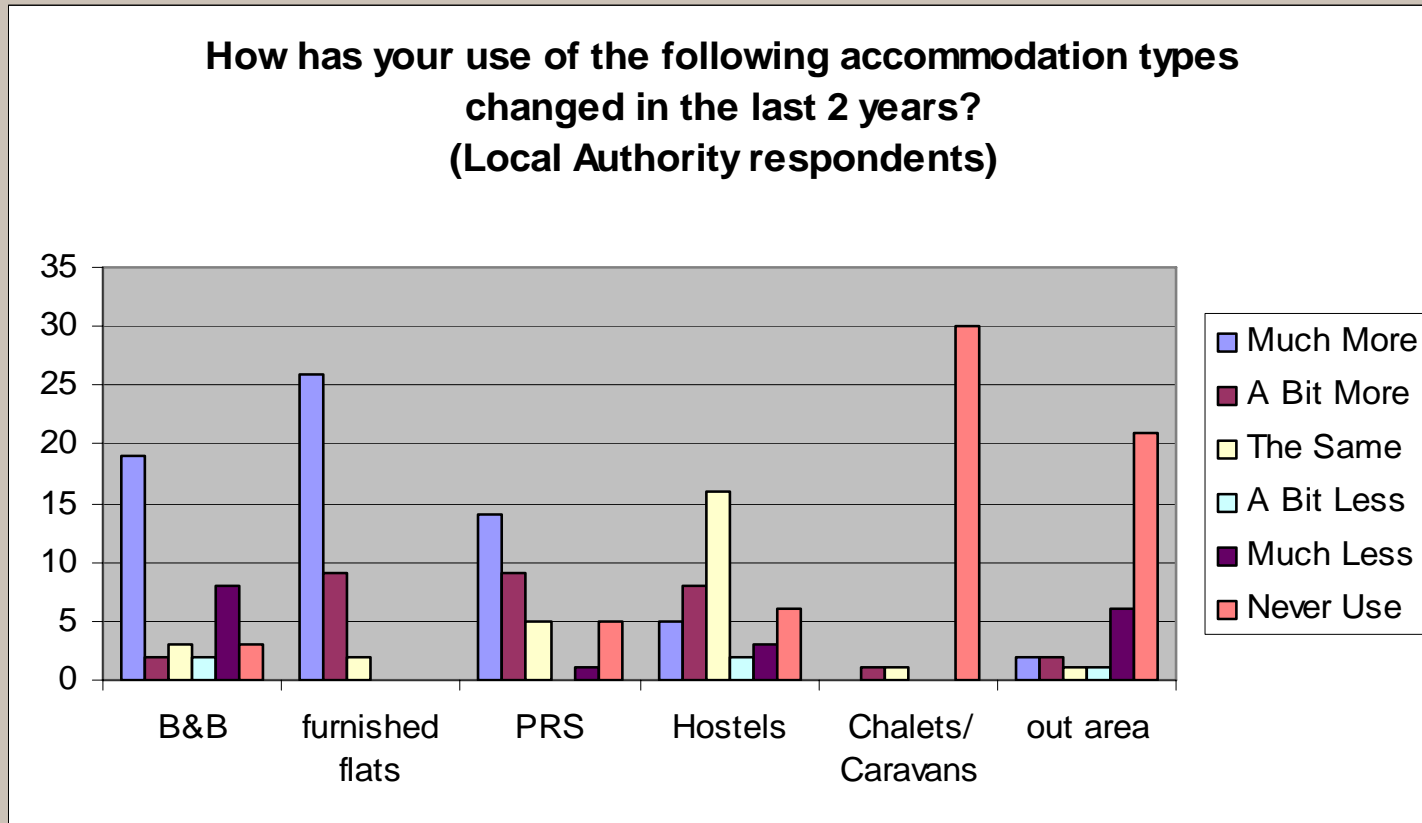
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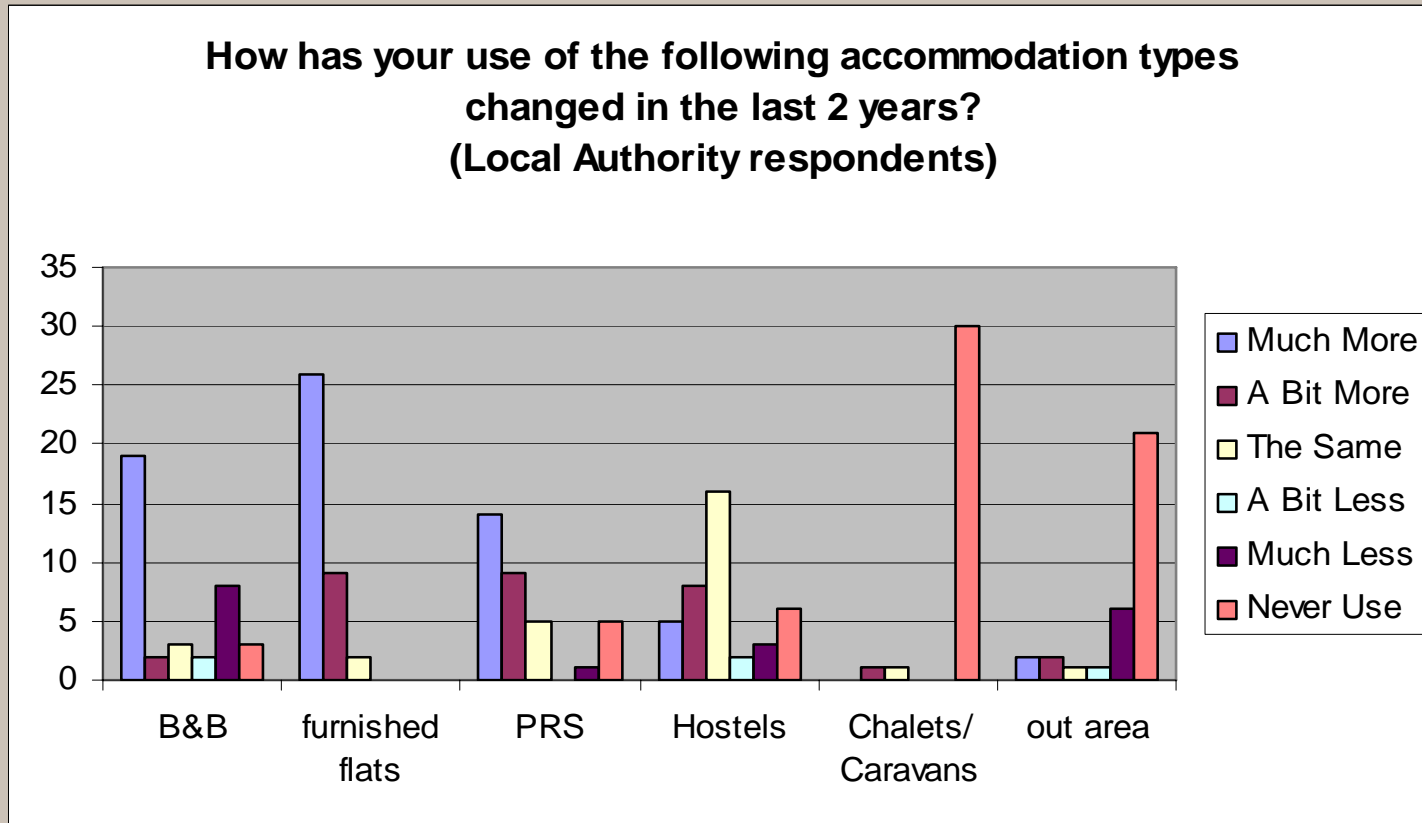
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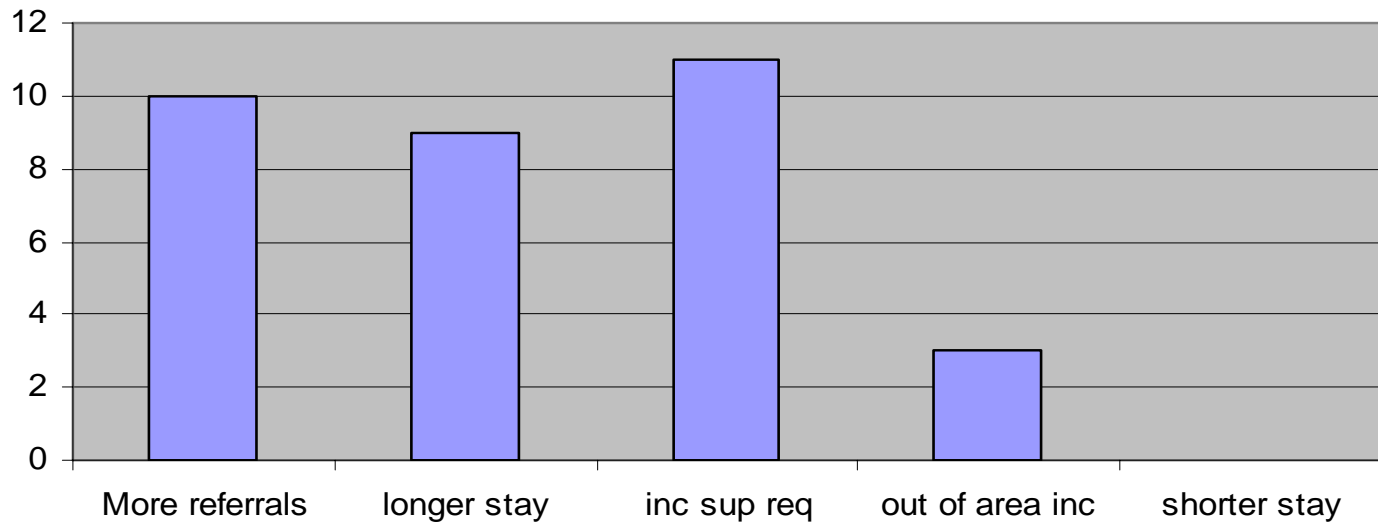


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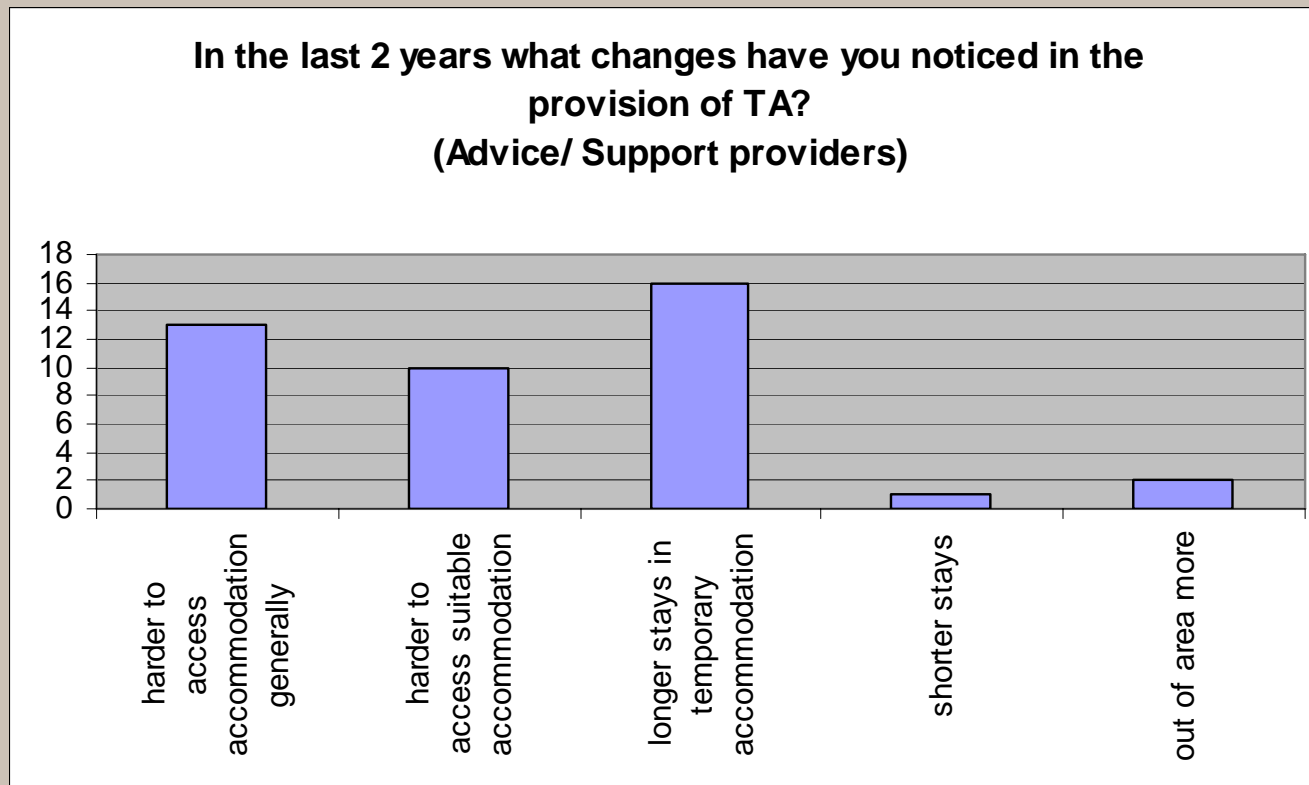


Temporary Accommodation: The challenges and solutions

**What changes have you noticed in the provision of your temporary accommodation service in the last 2 years?
(RSL/ Voluntary sector respondents)**

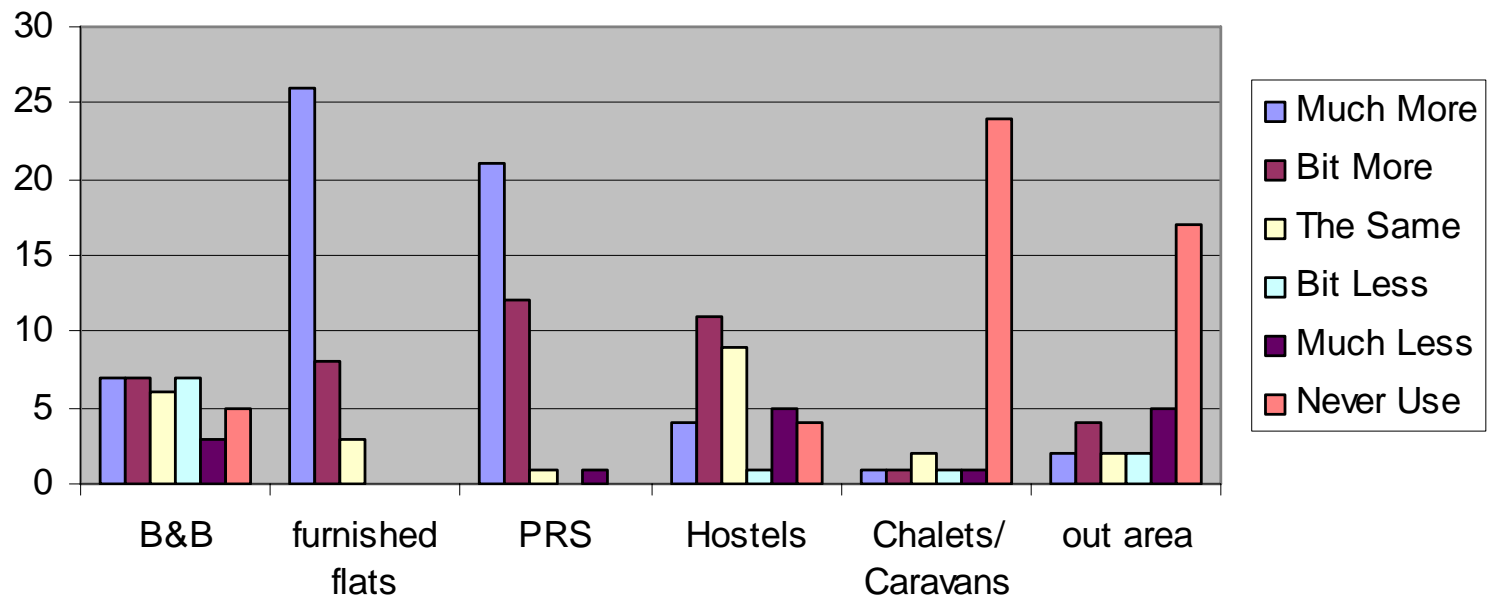


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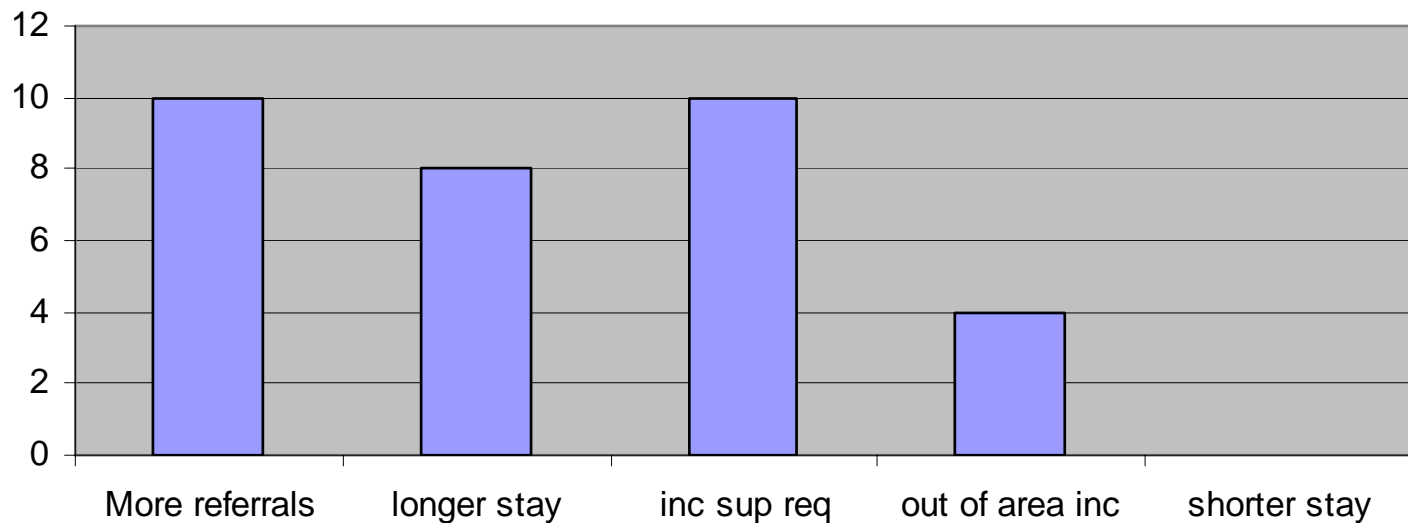
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How do you see your use of the following types of accommodation changing in the next 2 years?
(Local Authority respondents)



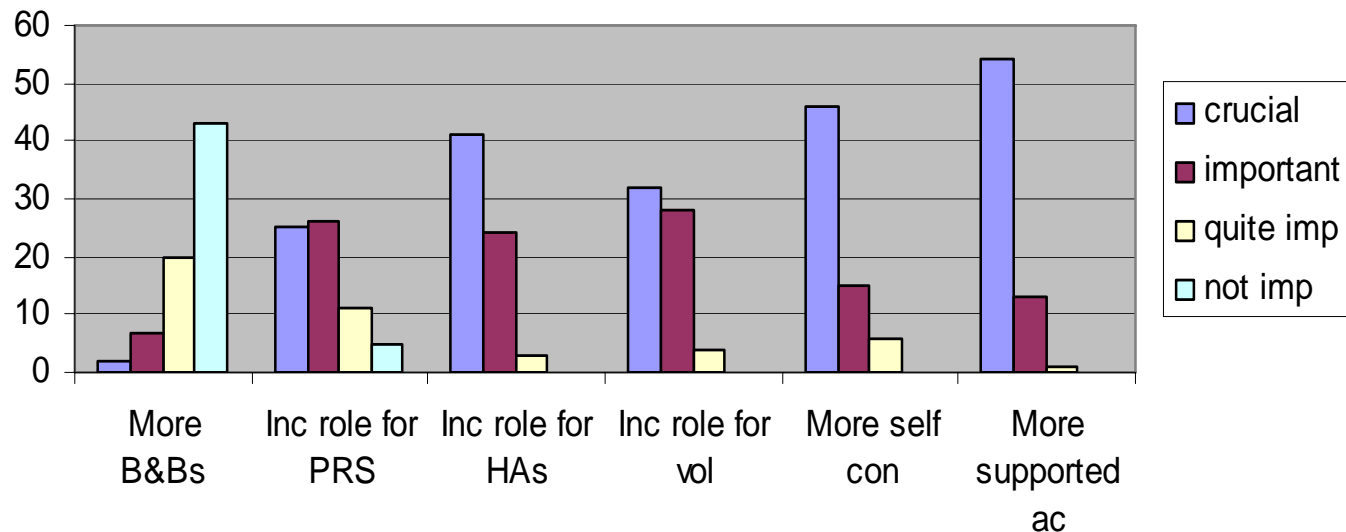
Temporary Accommodation: The challenges and solutions

**What changes in the provision of your temporary accommodation service do you anticipate in the next 2 years?
(RSL/ Voluntary sector accommodation providers)**



Temporary Accommodation: The challenges and solutions

Indicate how important you feel each of the following are in ensuring that TA is available for homeless households over the next 2 years.
(all respondents)



Conclusions

Temporary Accommodation: 4 years on

- The challenge continues.....
 - Particular difficulty in meeting the accommodation and support needs of some applicants
 - Much greater use of other service providers
 - Continued need for increased supply