

What has been achieved thus far and what challenges lie ahead?

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How have things changed?

- Housing Improvement Task Force
- HMO Legislation (secondary legislation)
- Anti-social Behaviour (Scotland) Act 2004
- Housing (Scotland) Act 2006
- Section 11



Making a difference

- Landlord registration
- Landlord/agent accreditation
- Partnership working
- Landlord fora
- SAL's National Landlord Day
- Landlord training scheme



What of the challenges?

- Increasingly diverse sector
- Economic climate
- Customer needs/expectations
- Fiscal barriers
- Political will!
- Impact on future legislation
- Development of 'hybrid' sectors



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