



SCOTTISH EXECUTIVE



Glasgow Homelessness Partnership

**Temporary Accommodation
Challenges & Solutions:
Local Authorities**

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Introduction

- Property Issues
 - What
 - How
 - Gaps
- People Issues
 - What
 - How
 - Gaps/Blockages

Property Issues

Temporary Accommodation

- **What do you have?**
- **How well does it work**
 - **For users**
 - **£££**
- **Does it meet all needs**

Likely Gaps

- Quantity
- Quality
- Location
- Larger family type accommodation
- Suitable for people with disabilities
- Appropriate accommodation for people with complex issues

What are the Options?

- **Targeting the provision of accommodation in short supply**
 - e.g. LA stock
 - RSLs
 - Private Rented Sector
- **Edinburgh**
 - Using accommodation in the Private Rented Sector which provides managed – medium term accommodation
- **Private Lets**
 - Leases directly from the Private Rented Sector

People Issues

What are the Issues?

- Very complex service users
- Access to out of hours accommodation
- Large families
- People with disabilities

Service Users with Very Complex Needs

- Do we have the right models?
- It's not all about accommodation.
- What planning do we do in advance of presentations?
- Holistic approach – **Accommodation**
Personal Support
Health Care

Out of Hours Accommodation

- Often least attractive accommodation available
- Winter issues – drain downs
- Availability of staff to allocate/access accommodation
 - Glasgow Response Pilot
- Disruption factor to existing services
- Gauging the market
- If all else fails?

Large Families

- Scale of Need
- Location
- Availability

People with Disabilities

- Scale of Needs
- Location
- Availability
- Competing demands with
Waiting/transfer applicants (RSLs &
LAs)

Lengths of Stay in Temporary Accommodation

- Monitoring frameworks
- Blockages
 - Accommodation
 - Support
- Case Management Approach
- Moving out issues
 - Community Care Grant
 - Housing Benefit – no overlaps
 - Furniture Grant Scheme

Engaging with Partners

- Improve access to permanent accommodation will unblock temporary accommodation
- This means different issues in different parts of the country:
 - Availability/supply
 - Suitability – location, size and quality