

To protect and promote the private residential landlord



# The National Landlords Association (NLA)

Getting the balance right between  
tenant and landlord

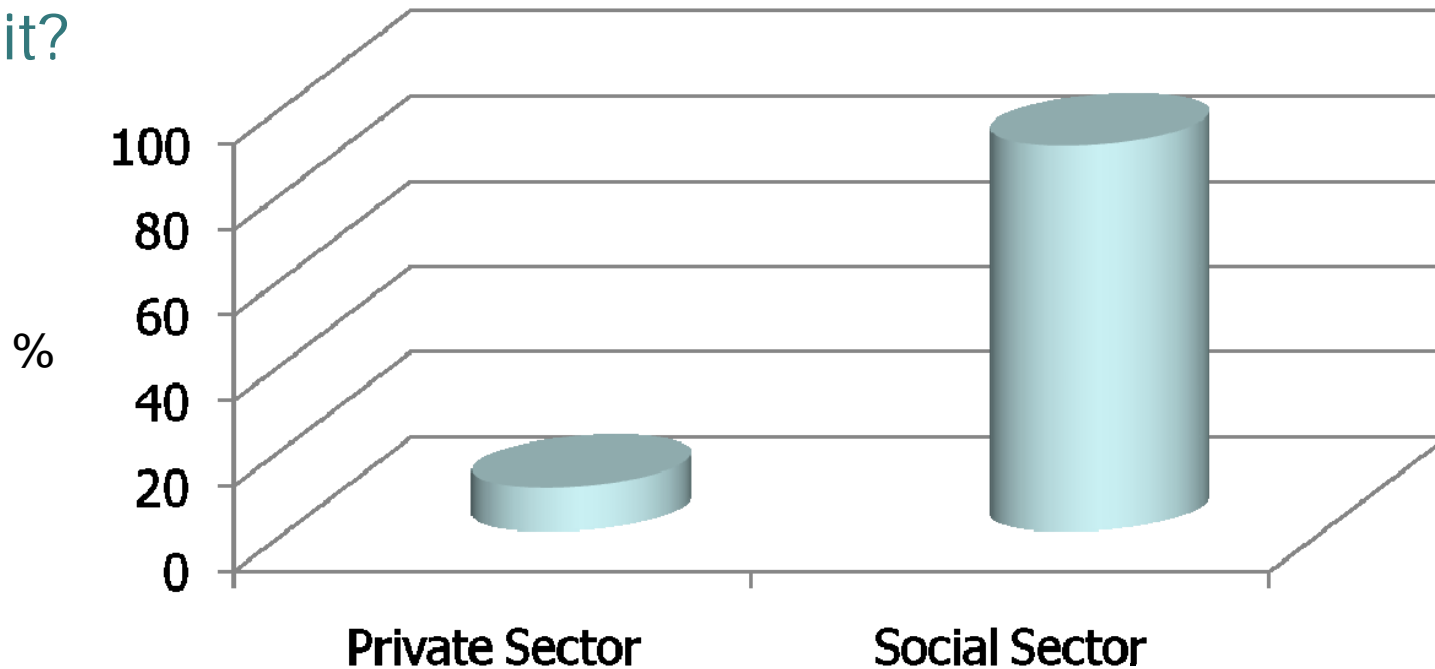
**David Kendall**

Regional Representative: Scotland

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## Who's satisfied the most?

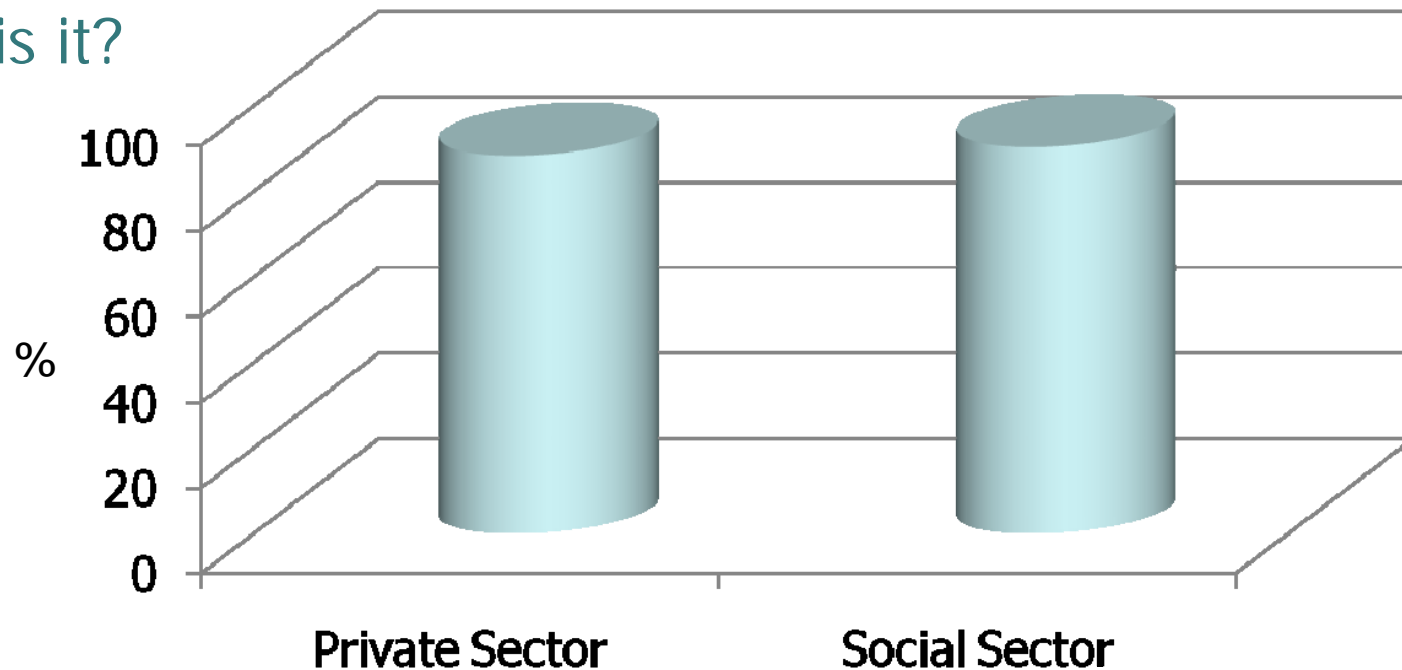
Is it?



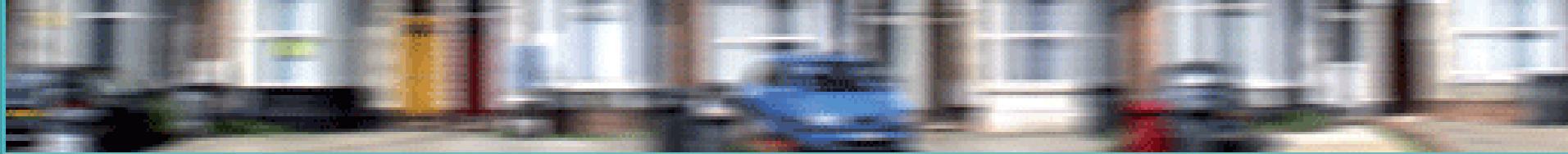
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# Tenant satisfaction – surprised?

Or is it?



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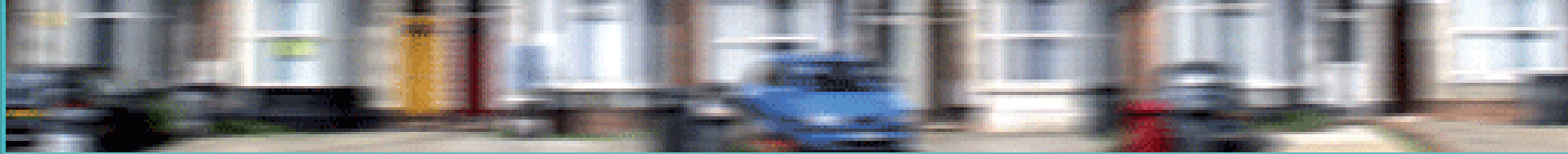


**Registration**

**Repairing Standards**

**Accreditation**

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# Registration

## Benefits for Government

- Knowing where PRS properties lie
- Who landlords are
- Fit and proper standard

## Benefits for Tenant and Landlord?

- Do tenants check?
- How does this make being a landlord easier?

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## Repairing Standard

- Only 90 cases brought before the Private Rented Housing Panel
- Can we also encourage better tenant and landlord relations?

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# Accreditation

Too soon to tell!!

But what landlords need is:

Support.....

advice....

information.

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# What does the future hold?

