

# Minimum Rights for Hostel Dwellers

**Catherine Jamieson**  
**Head of Homelessness Partnership**  
**Glasgow**



# Introduction

- Overview of Hostel Reprovisioning in Glasgow
- Initial comments on the proposed regulations

# Glasgow Homelessness Partnership Vision

The Council and its partners are committed to a long term vision in which homelessness in Glasgow is prevented wherever possible.

Where homelessness does occur it will be addressed in a way that seeks to minimise the personal, social and economic damage it can cause.

# Homelessness Strategy

- Closure of large scale hostels
- Provision of new services and accommodation
- Diversion from hostels
- Development of new joint assessments
- Reduction in repeat homelessness

# Hostel Reprovisioning Programme

## 3 Inter Related Parts

- Hostel Closure
- Commissioning of New Support Services
- Identification of accommodation
  - Mainstream
  - Specialist

# Change in Service

Providing beds



Providing homes



Providing support to change people's lives

Underlying causes of homelessness  
are complex and all need to be dealt  
with to prevent it happening again.

# Planned Closure of Large Scale Hostels

- 600 Beds over 3 Years
- Hostel by Hostel basis
- Individual assessment of residents
- Moves to appropriate accommodation with appropriate support

# Commissioning

- 5 year commissioning programme developed
- 420 unregistered places
- 90 registered places
- New homecare and home support services
- Addiction community rehabilitation services



# Accommodation

- Capacity Planning for temporary furnished flats
- Accommodation plan for specialist projects
- Use of existing accommodation
- New build specialist accommodation

# Key Support Services -1

- Integrated assessment to determine housing and support needs
- A range of integrated health & homelessness services
- Assessment & Diversion Team – who prevent homeless people using hostels

## Key Support Services -2

- A range of support services including :
  - Housing support in hostels and temporary accommodation
  - Floating support for service users with learning disabilities, mental illness, older people, continuing drinkers
  - Enhanced personal support service
  - Homecare & enhanced homecare

# Key Support Services -3

## New Accommodation Projects :

- Supported accommodation for continuing drinkers
- Small scale resettlement projects for hostel residents
- Rehabilitation services for alcohol/drug addictions
- Supported accommodation for young people (18-25) with complex needs
- Supported accommodation for older people with alcohol related brain damage
- Move on accommodation for homeless drug users

## **Key Support Services -4**

- Increased social care assessment staff at local level across the City
- Joint training
- Links to training, education & employment for service users
- Prevention work
  - Housing Information & Advice Strategy
  - Access to Housing Support

# Draft Regulation on Minimum Rights for Hostel Dwellers

- Glasgow welcomes the draft regulations
- Provides a framework to improve rights for hostel dwellers
- However with rights come responsibilities
- Principle is don't lose anyone and no one needs to sleep rough

# Regulation Comments

- **Written Agreement**
  - additional terms?
- **Use of Accommodation**
  - boundaries?
- **Conduct of Occupier**
  - definitions and expectations

# Regulation Comments 2

- Conduct of Provider
  - receiving visitors
- Entry
  - bed checks
- Application to Court
  - to do what?
- Notification
  - method of delivery of notice



# Not Included

- What happens when residents are excluded?
- Implementation