



SCOTTISH EXECUTIVE



Glasgow Homelessness Partnership

COMMUNITY ENGAGEMENT DEVELOPING A SERVICE

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Glasgow Homelessness Strategy

- Prevention & Alleviation of Homelessness
- Closure of large scale hostels
- Provision of New Services & Accommodation
- Reduction of repeat homelessness
- Secure joint work & service delivery to promote user/needs led service

Service Planning & Commissioning (Homelink)

New Accommodation Projects

- Supported accommodation for continuing drinkers
- Small Scale Resettlement projects for hostel residents
- Rehabilitation services for alcohol/drug addictions
- Supported accommodation for young people (18-25) with complex needs
- Supported accommodation for older people with alcohol related brain damage
- Move on accommodation for homeless drug/alcohol users
- Supported Accommodation for homeless mental health
- Women's Services

Programme To Date

- Closed 700 hostel beds
- Commissioned 518 beds in new supported accommodation projects
- Commissioned floating support projects supporting nearly 4,110 households

Development of 8 Person Small Scale Resettlement Service The Plan

- Property & Service Design
- Elected Member Consultation
- Community Council Consultation
- Neighbour Information
- HMO Renewal/Public Notification

Development of 8 Person Small Scale Resettlement Service Reality

- Information/Misinformation!
- Letter Distribution
- Community Liaison
- Public Meeting
- House in Multiple Occupancy (HMO)
- Service Operational

Outcomes

What Went Well

- Initial planning process
- Good partnership working
- Open and honest communication
- Information
- Outcome

Challenges

- Use of existing building
- Delays to programme
- Misinformation, rumours and press involvement
- Public Meeting
- HMO Renewal
- Spotlight on service

What We Would Do Differently in the Future

- New Build Development
- Minimise Delays
- Review consultation and update
- Dispel stereotype of homeless