

Increasing the Options

The RSL Contribution

Graeme Russell

Tenancy Services Director

Dunedin Canmore HA

Temporary Accommodation

- Leased Mainstream Properties
- Designated Supported Flats
- Dunedin Harbour Hostel

Leased Mainstream Properties

- Used to assist reduce the need for B & B accommodation.
- Mainstream properties – leased to council with Communities Scotland consent.
- Rent paid to DCHA by Council (*quarterly in advance*)

Responsibilities

Council

- Identify tenant and allocate.
- Fully furnish property
- Issue Occupancy Agreement
- Collect Rent and Service Charges
- Provide support and advice to tenant
- Provide Housing Management Services

RSL

- Provide maintenance service.
- Provide council and tenant with emergency contact details
- Undertake statutory safety checks on tenancy turnover.
- Notify council of issues.

Outcomes

- Length of occupancy – ranges from 2 weeks to 18 months.
- Council provide housing advice and application support
- Both council and DCHA involved in providing follow on accommodation.
- Alternatively – property can become permanent home in special circumstances.
- Agreed to rotate flats in event of high turnover or issues developing

Designated Supported Flats

- Castlecliff, Edinburgh
- 8 – one bedroom fully furnished flats
- Transitional supported flats – used to provide follow on accommodation from hostel or other supported accommodation

Responsibilities

Council

- Referral
- Support (6 – 10 hours per week)
- Advice and assistance in follow on applications
- Move to permanent accommodation

RSL

- Issue SSST's – 6 month stay.
- Management and Maintenance Services
- Furnishings

Dunedin Harbour Hostel

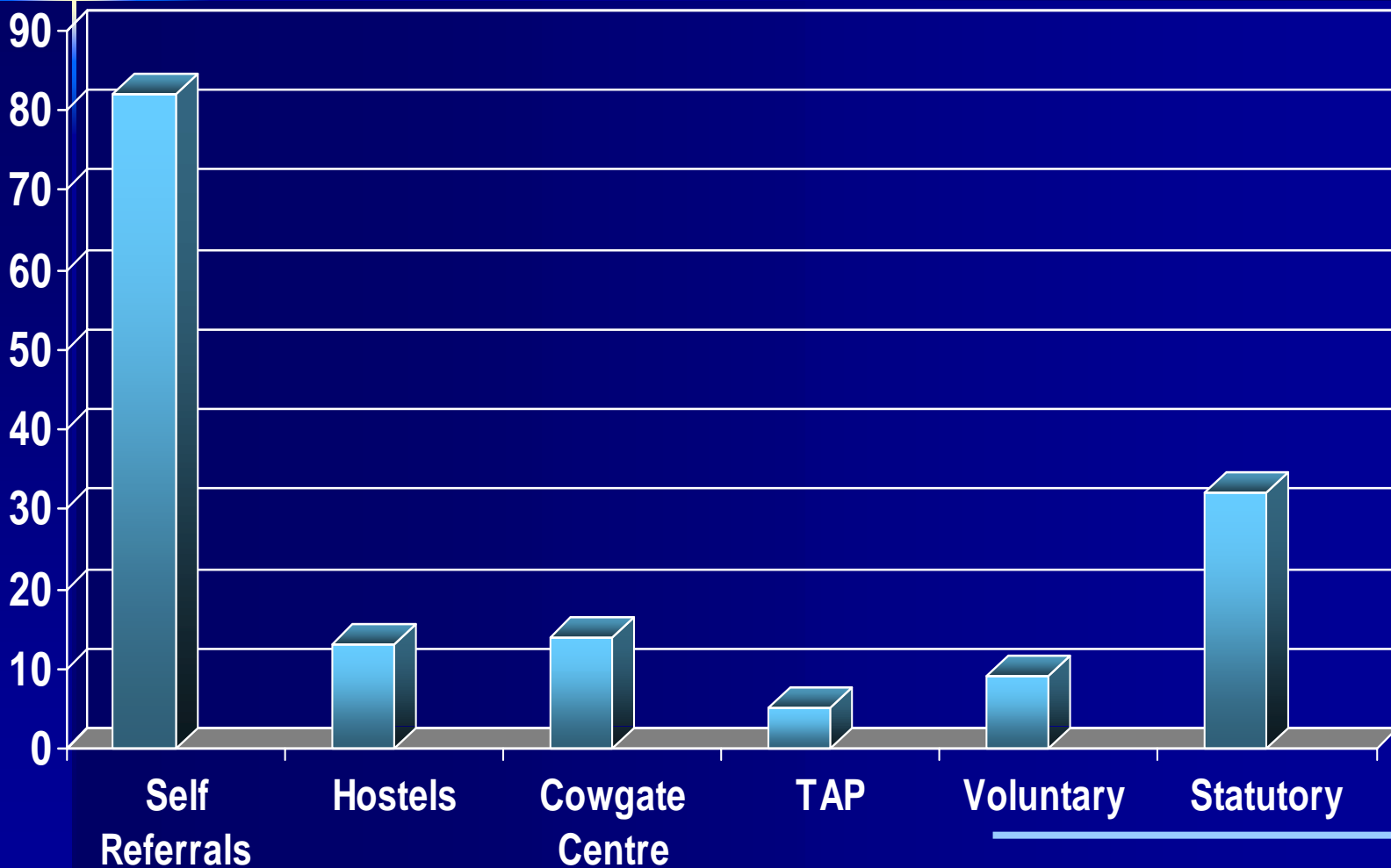
- Accommodation for rough sleepers of those a risk of sleeping rough.
- Direct access – self referral or referral from council and other signposting agencies.
- Person centred (*individual support plans*)
- Stay – 8 weeks – recently increased to 12
- Permits pets and drinking
- No drugs – harm reduction ethos

Accommodation

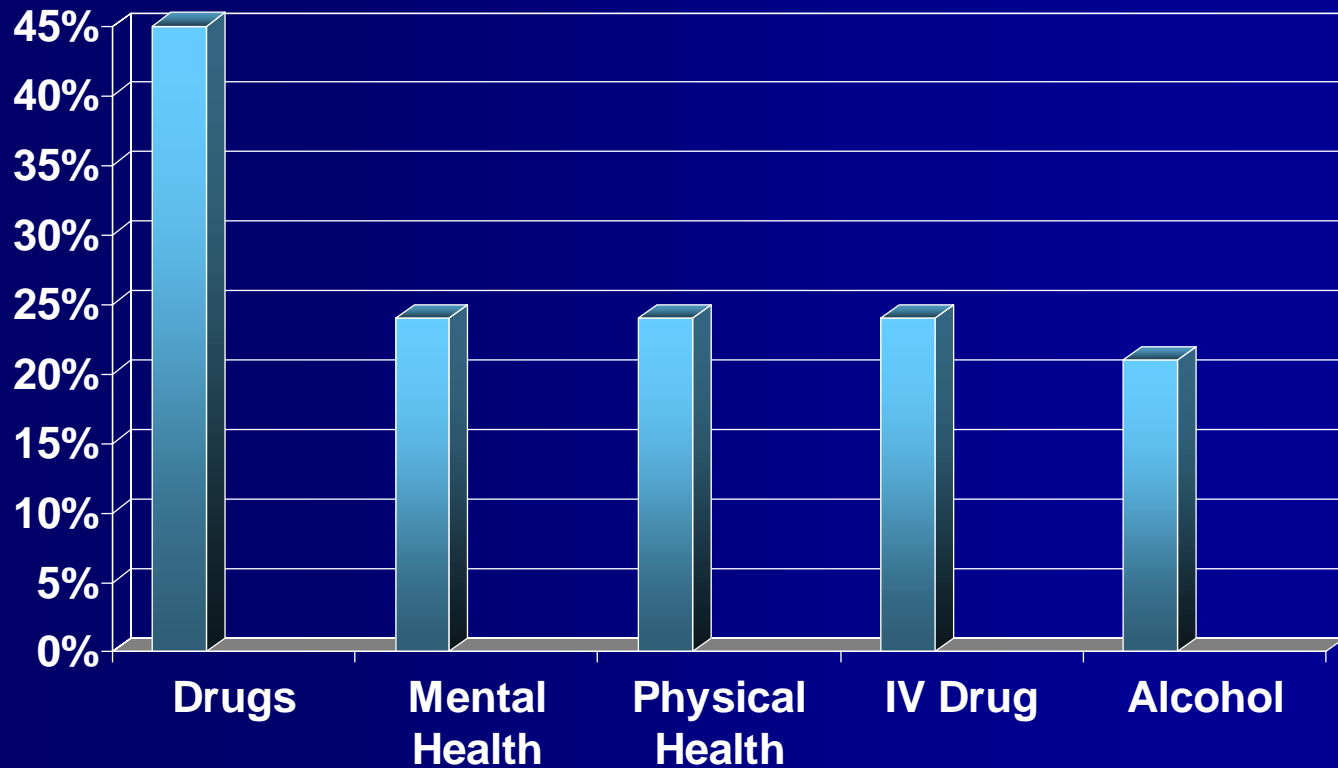
- 25 rooms – maximum occupancy 35
- Ground Floor
 - Staff offices
 - Laundry
 - Interview Rooms
 - Resident Lounges
 - Staff Meeting Rooms
- Upper Floors – each floor divided into two flats, comprising
 - 3 single, 1 twin & 1 double flat
 - Shared kitchen for each flat
 - All rooms are on - suite

Referrals to the Service

Dunedin Harbour



Status of Residents



Advice and assistance

- Key working sessions – focus on support plan
- Needle exchange scheme
- Group work
- Work closely with external agencies

Staffing

- 24 hour – 7 day a week staffing
- Coordinator – two support staff
 - Night waking shift pattern
- Supporting people contact
 - £541,000 per annum

Staffing



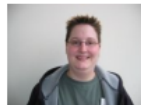
DUNEDIN HARBOUR Staff structure

MANAGEMENT



OPERATIONS MANAGER
Stephen Ball

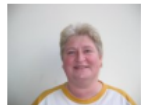
HOUSING & SUPPORT CO-ORDINATORS



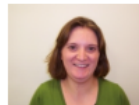
HSC
Cath Wheatcroft



HSC
Rhoda Morrison



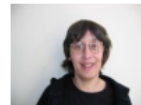
HSC
Isobel Wyvar



HSC
Jo Mitchell



HSC
Kevin Falconer



HSC
Carole Palmer



HSC
Kevin Brodie

HOUSING & SUPPORT WORKERS



HSW
Avril Ronaldson



HSW
Michelle Reilly



HSW
Adam Wilkinson



HSW
Tom Duane



HSW
Paul Ranjeilior



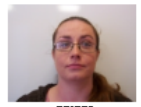
HSW
Hilary Coggin



HSW
Gillian Irving



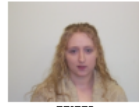
HSW
Julie Dyson



HSW
Lisa McIlwraith



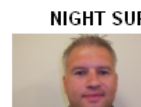
HSW
Lorna Millar



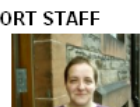
HSW
Maggie Donaldson



HSW
(Vacancy)



NSA
John Wood



NSA
Gillian Irving

NIGHT SUPPORT STAFF

DOMESTIC STAFF



Ines Tunga



Yulin Chai



Michael Jost

ADMINISTRATIVE SUPPORT



Irene Lovie

Funding

- Housing Benefit - £311,000 pa
 - Rent
 - Furnishings
- Supporting People Funding - £541,000 pa
 - Contractual Bloc Funding
- Residents Contribution - £98,000 pa
 - Heating, Lighting & Laundry

Hostel Supported Flats

- 6 longer stay – one bedroom flats adjacent to hostel.
- Fully furnished
- Continuum of support and advice
- 10 hours support per week
- Assistance with move on accommodation

Temporary Accommodation

- A genuine partnership between RSLs and councils
- Requires clarity of objective, responsibility and outcome.
- Support, assistance and advice essential.
- Only works if there exists the opportunity for permanent follow on accommodation.