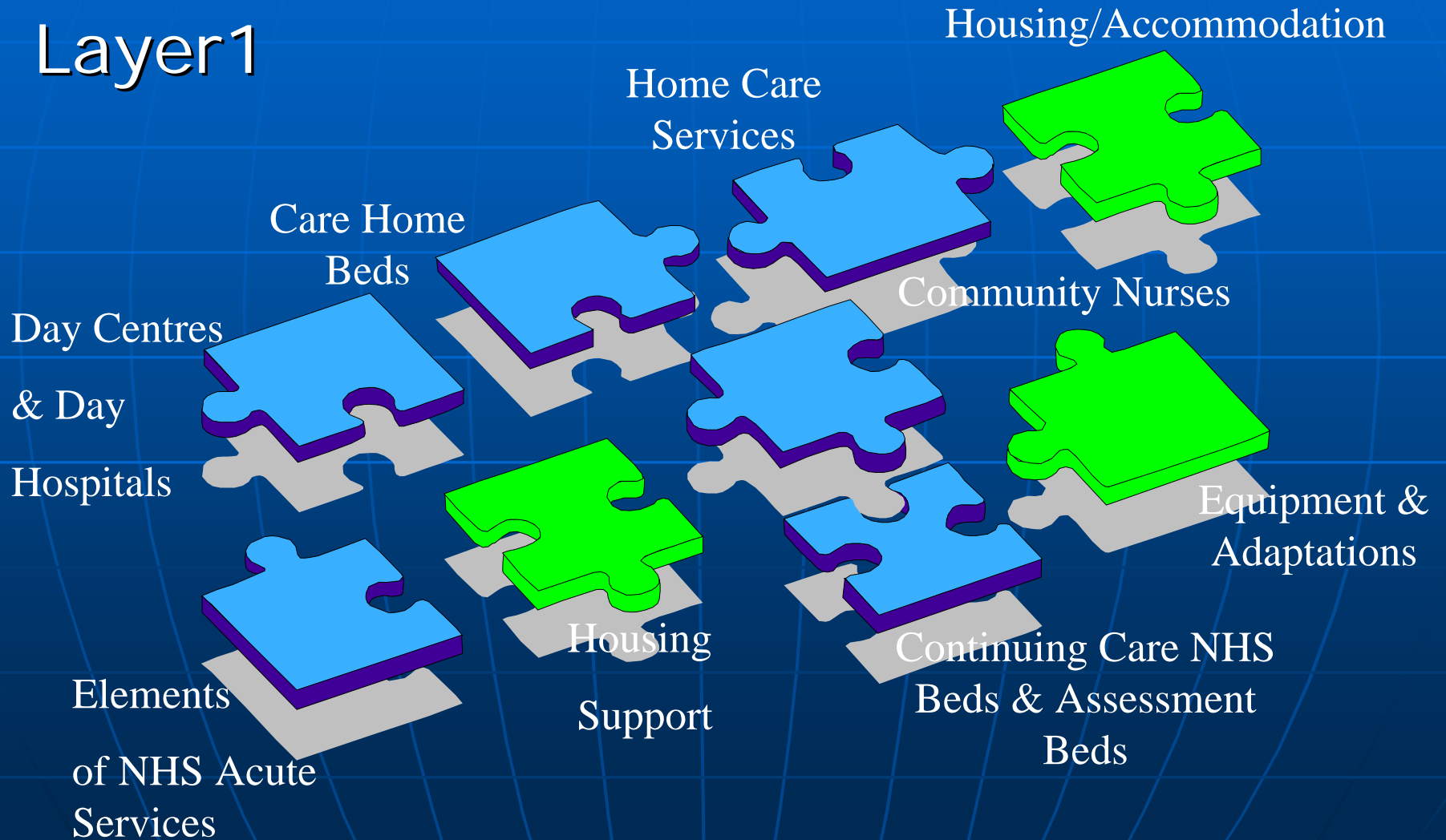


Abolishing Priority need 2007?

Or how we became a
Time Lord

The Jigsaw

Layer1

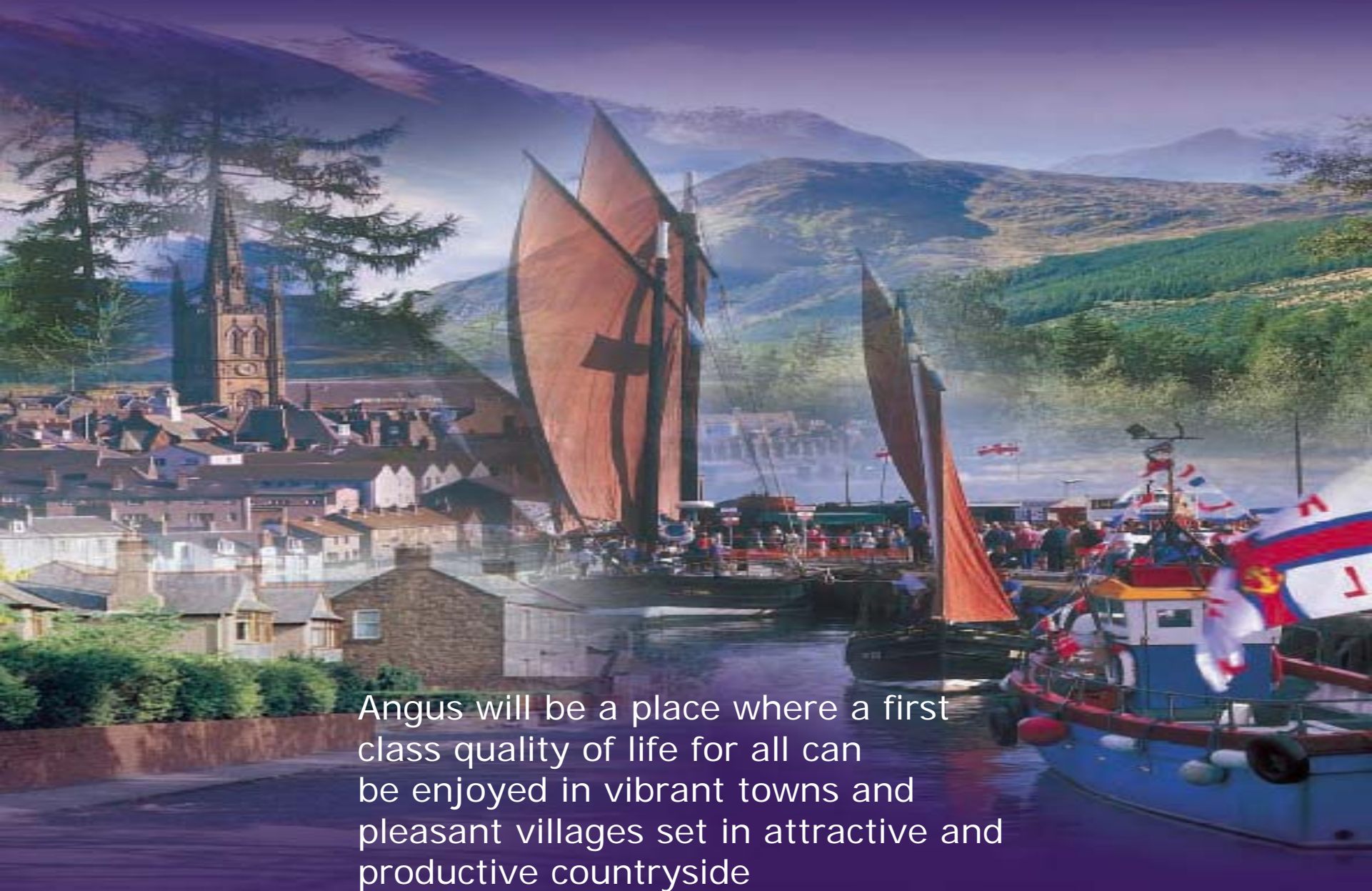


The 3 D Effect

■ Layer2



Angus Community Plan



Angus will be a place where a first class quality of life for all can be enjoyed in vibrant towns and pleasant villages set in attractive and productive countryside

Angus Healthy Caring and Safe Communities Partnership

- An integral part of the Angus Community Planning partnership
- Aligned resources
- Joint Strategic Support Unit
(Social Work and Health ,NHS, Tayside Police and dedicated housing resource)
- Supporting people
- Single shared assessment
- Support for carers
- Strategic Relationship with Communities Scotland

Neighbourhood Services

- Housing Landlord
- Strategic and private sector housing
- Community Safety
- ACCESS Angus
- Direct Services Organisation
- Fleet management
- Arts and Culture
- Sports and Countryside

Housing --the partnership priorities

- Deliver improvements in safety through the Community Safety Partnership.
- Ensure good quality housing is available to all in Angus.
- Improve the health of the community in partnership with other agencies.
- Focus on the culture of alcohol use within the community.
- Ensure that services are designed to meet the future needs of the community.

Homelessness

- Aim: to fulfil the requirements of the homeless persons and the council's allocation regulations
- Method: use council's stock, nomination arrangements and homeless prevention activities Use Single Shared Assessment
- Constraint: lack of new stock, unequal partnerships
- Partners: Housing, Community Services, Social Work & Health, Police and Fire, Voluntary Services, Education

Strategic Objectives

- To allow people to live as normal a life as possible at home or in a homely environment in the community.
- To provide the right amount of care to help people live as independently as possible.
- To provide a co-ordinated and integrated response to the health, social and housing needs of homeless people by statutory and voluntary agencies in Angus.
- Method: Integrated support mechanisms involving all sectors utilising SSA and CHR
- Constraint: Rising demand with limited resource

Assessment Policy Objectives

- to provide a customer-focussed service to everyone with a perceived or self-expressed need
- to focus needs assessment on vulnerability
- to end the revolving door of homelessness
- to enable individually tailored solutions to meet assessed need

Assessment Policy – Key Elements

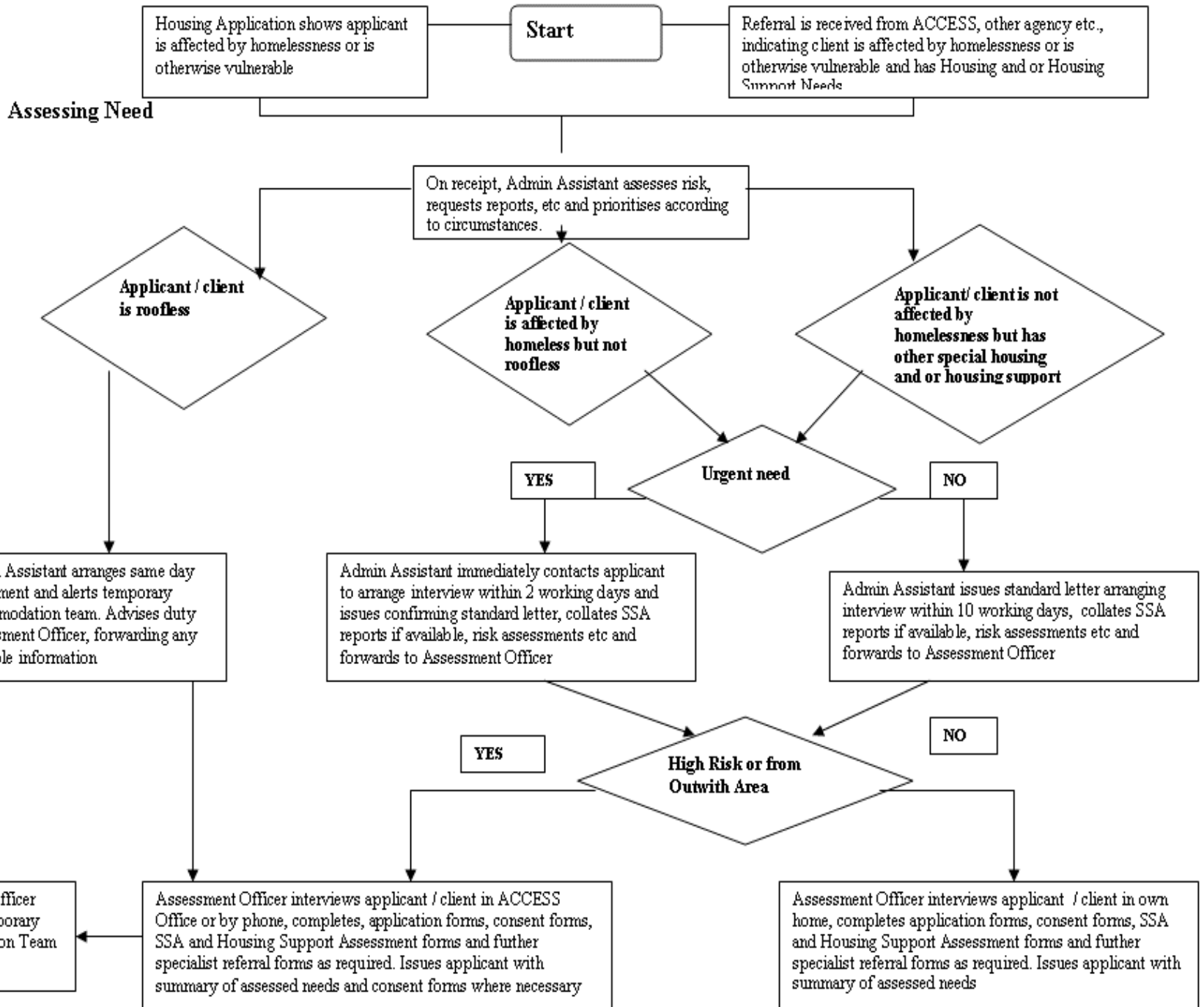
- to implement the spirit of the 2003 Act in full by 2007 by going beyond our statutory duties by providing a sustainable housing solution to all households in acute housing need regardless of whether they fall within the statutory definition of priority need
- remove pigeon-holing by abandoning terms “homelessness”, “support needs”, “social care needs” and “special or medical needs” and ensure all needs are considered at the one time
- actively promote choices and solutions to allow users to make informed choices about decisions that affect them

Integrated Assessment

- Re-designate Special Needs Officers (homelessness)
- Set up generic Assessment Team
- Single assessment process for all applicants / referrals
- Process of abolishing Panels & giving delegated authority to Assessment Officers
- Committee Approval for new Assessment Policy and amendments to Allocation Policy
- Process of agreeing quality assurance

Into Practice-- challenges

- Full buy in – One major CHR partner has been unable to accept competency of SSA in deciding medical priority.
- Initial resistance from some SW&H colleagues.
- Efficiencies – more for the same – is this sustainable?
- Reduction in social rented housing / Supporting People funding
- IT – communication
- Resources – staff training – point of contact service.



What happens during the assessment?

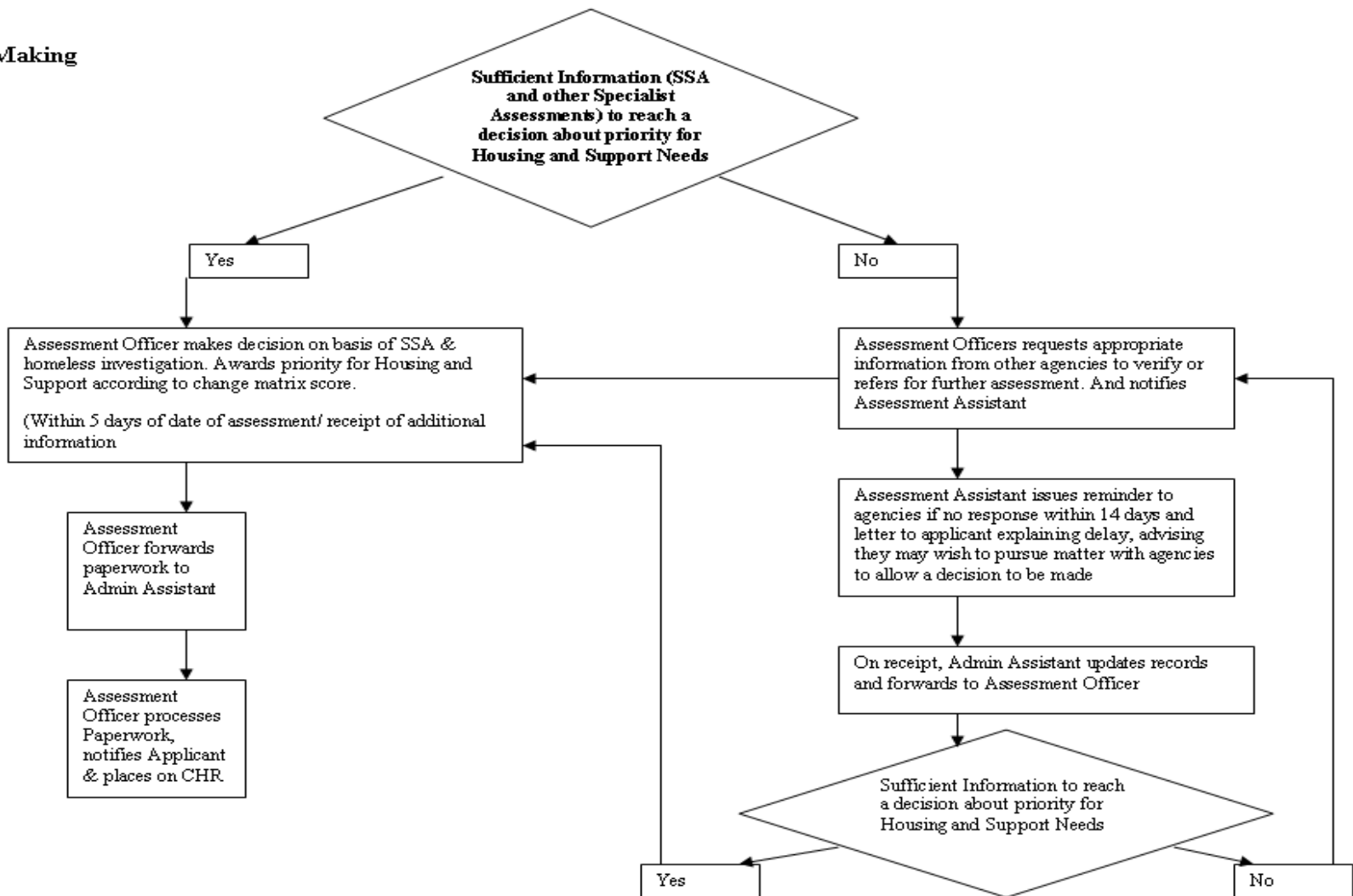
- Assessment Documents
 1. Adult Assessment
 2. Consent Form
 3. Housing Support Assessment
 4. Housing Support Plan
 5. Change Matrix

Process Diagrams

- The following slides show the process / procedure for: -
 - Decision Making
 - Accessing Housing Support
 - Monitoring & Evaluation of Housing Support Service

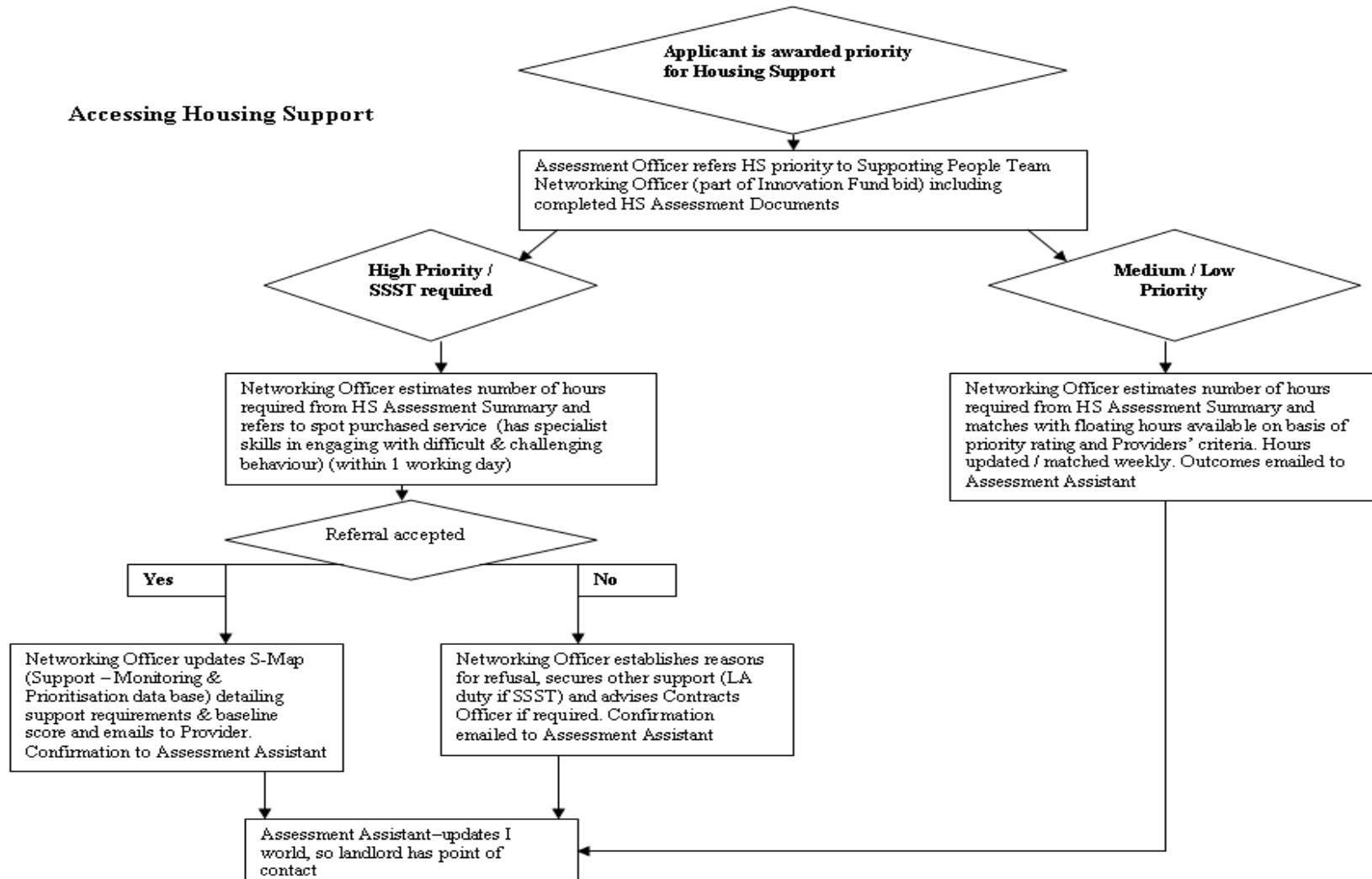
Decision making

Decision Making



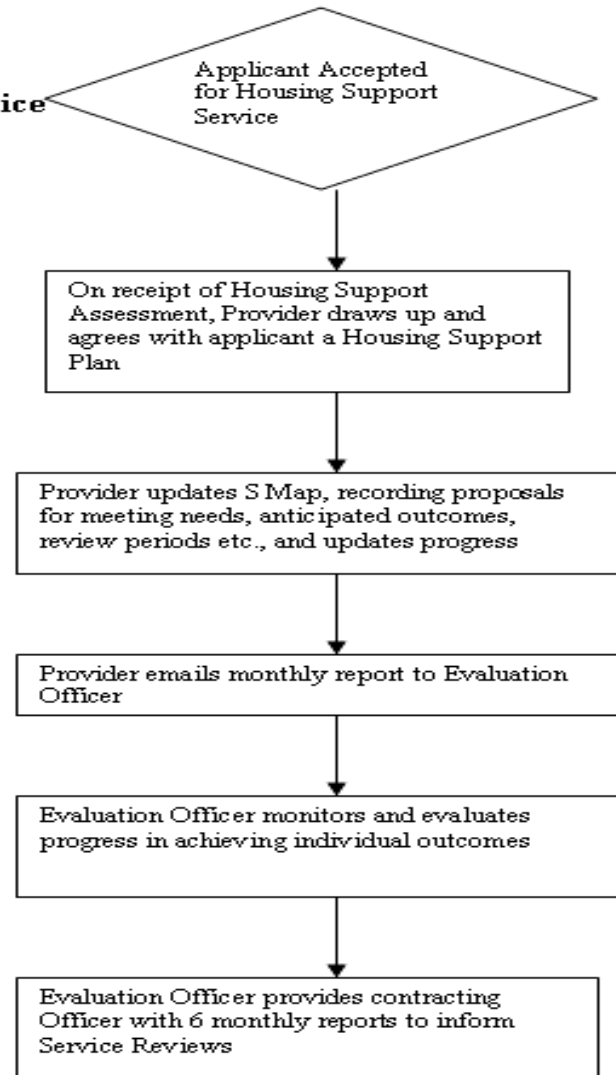
Accessing Housing Support

Accessing Housing Support



Monitoring and Evaluation

Monitoring & Evaluation Housing Support Service



Outcomes & Way forward

- An involved partnership
- Strategic and Operational links formalised
- Independent evaluation commissioned
- Achieving “buy in” from some stakeholders
- Extending SSA , e.g. employability
- Developing framework to monitor individual outcomes

ULTIMATE GOAL
* BETTER OUTCOMES FOR THOSE WHO MATTER *