



Housing Support

The Stirling Approach

Background

- Housing (Scotland) Act 2001
- Funding
- Care Commission
- Level and reasons for repeat homelessness
- Increase in clients with complex needs

The Stirling Model

- Support Needs Assessment Evaluation Matrix
- Housing Support Assessment
- Support Planning

Types of Support

- Dedicated Support within the homelessness service
- Resettlement Officers
- Housing Options Officers
- Loretto Care
- Partnership working

Outcomes

- Reduction in repeat homelessness
- Higher rates of tenancy sustainment
- Fewer reports of neighbourhood problems
- Building on success