



**Scottish Federation of
Housing Associations**



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Section 5 Referrals

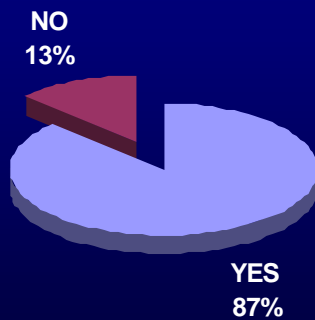
Extending or Limiting
Choice?

SFHA/CoSLA Survey

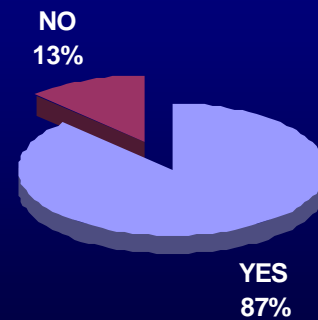
- Responses 25% HA, 29% LA
- Still to come
 - Final report and recommendations for members practice
 - Protocol issues

Do you make/receive referrals

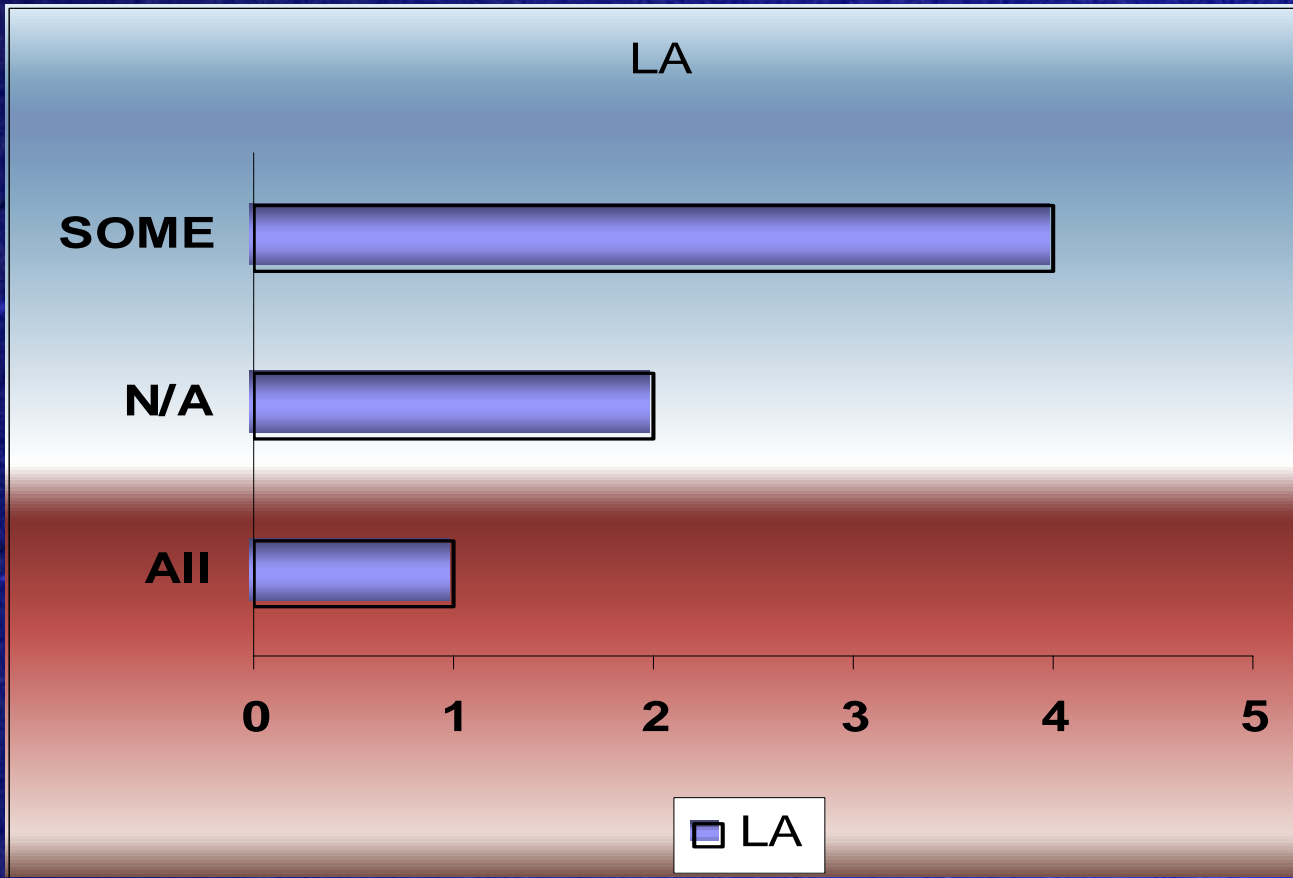
Housing Associations



Local Authorities

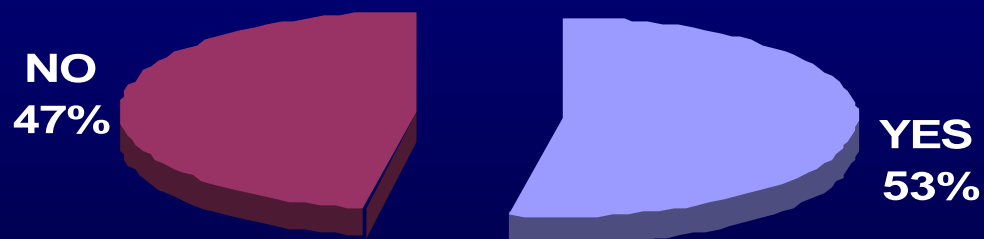


Do you refer to all associations in your area?



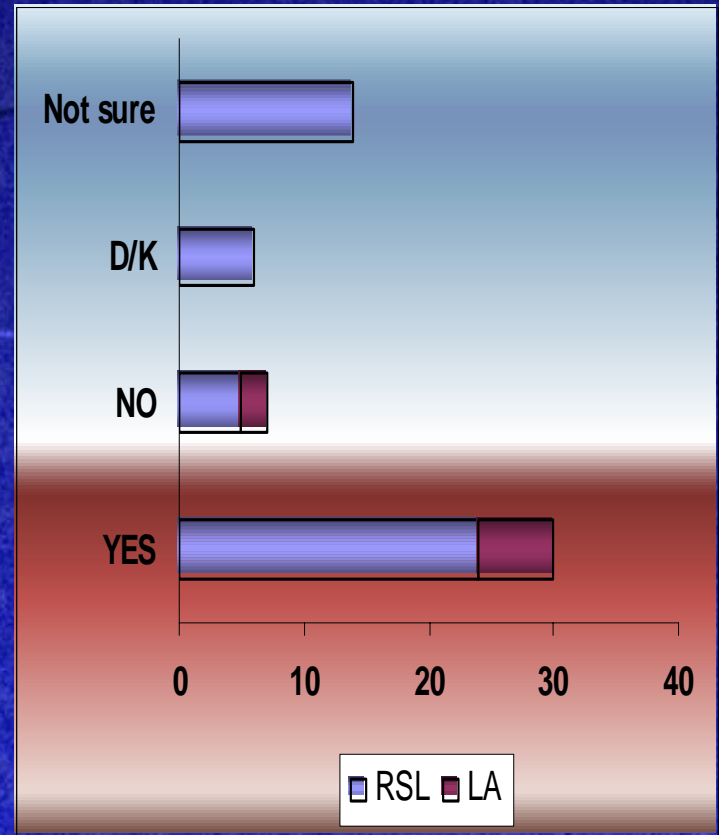
Do you receive referrals of SH through other means?

Referrals by other processes



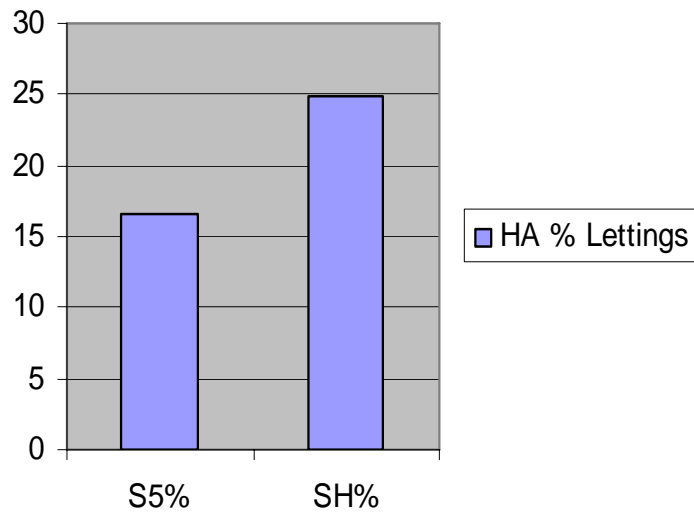
Protocols

- 100% of LA's said yes protocol in place
- Nearly 100% of RSLs said yes protocol in place or being negotiated
- We asked if the protocol worked

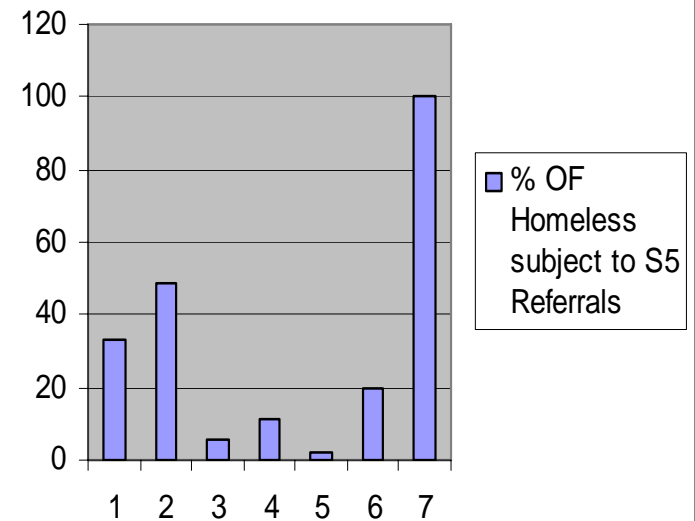


% of lettings to homeless

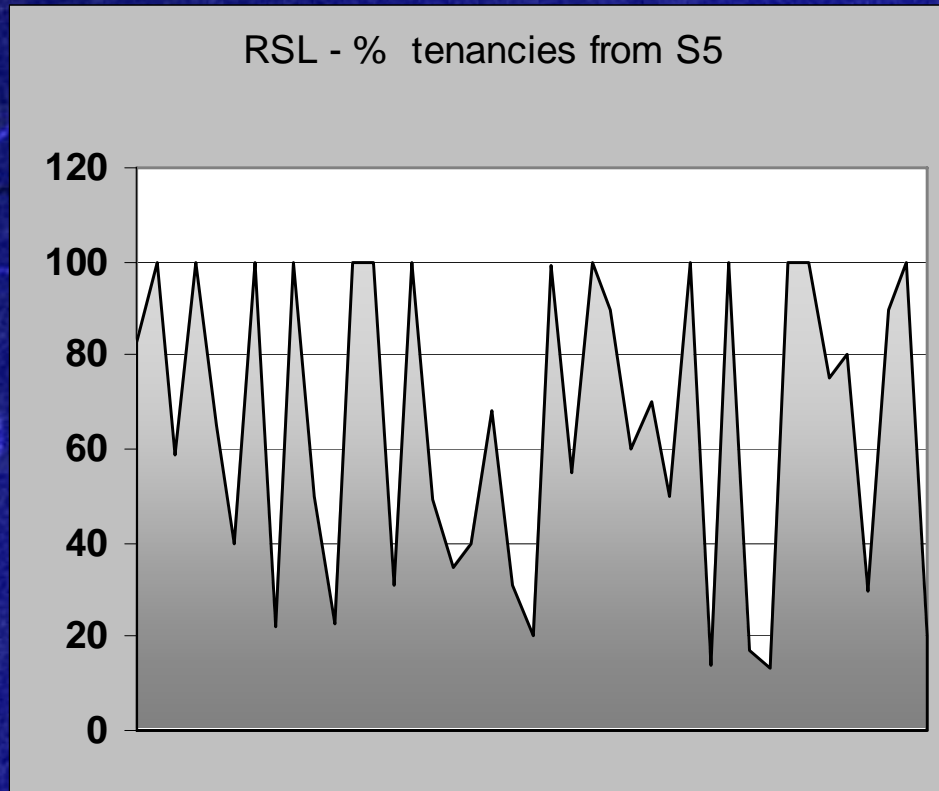
HA % Lettings



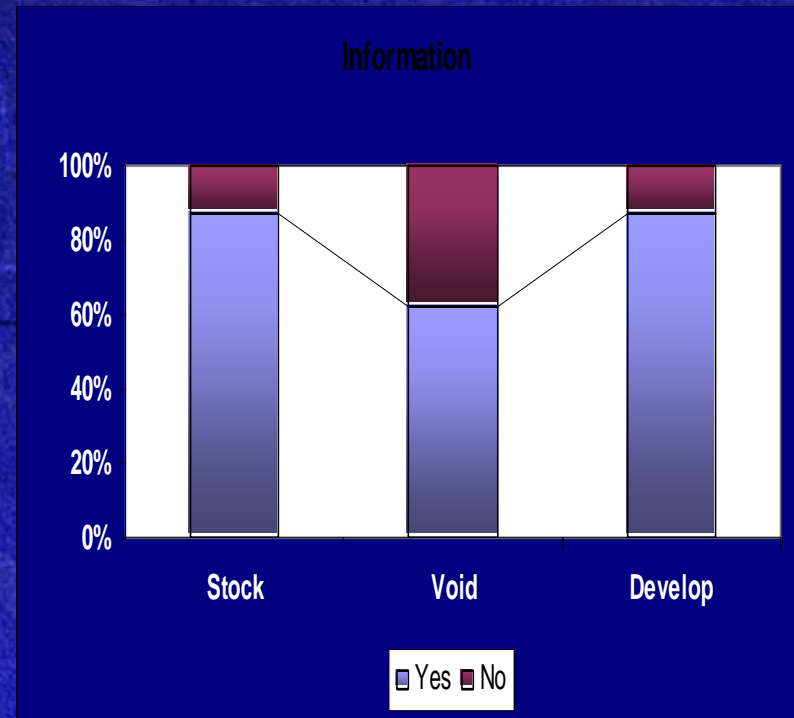
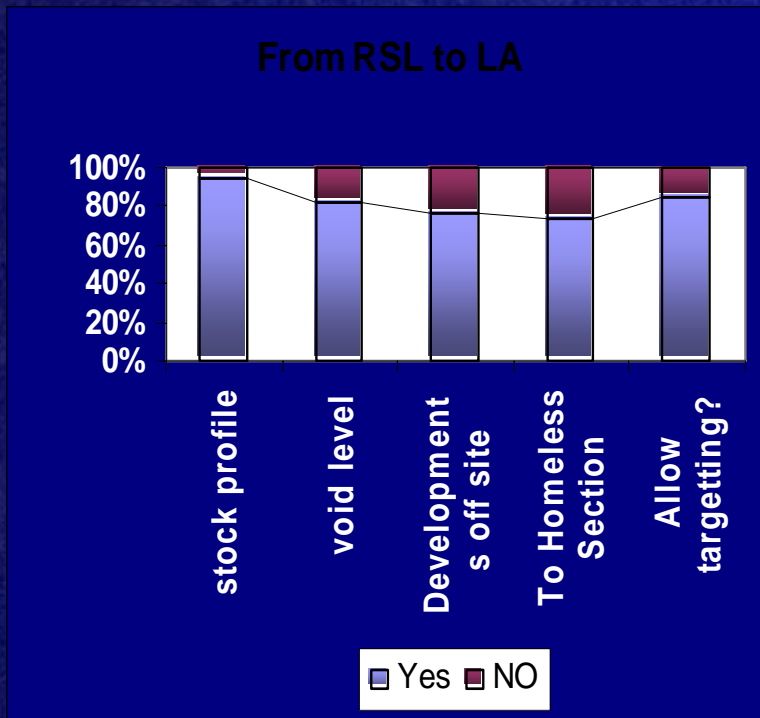
% OF Homeless subject to S5 Referrals



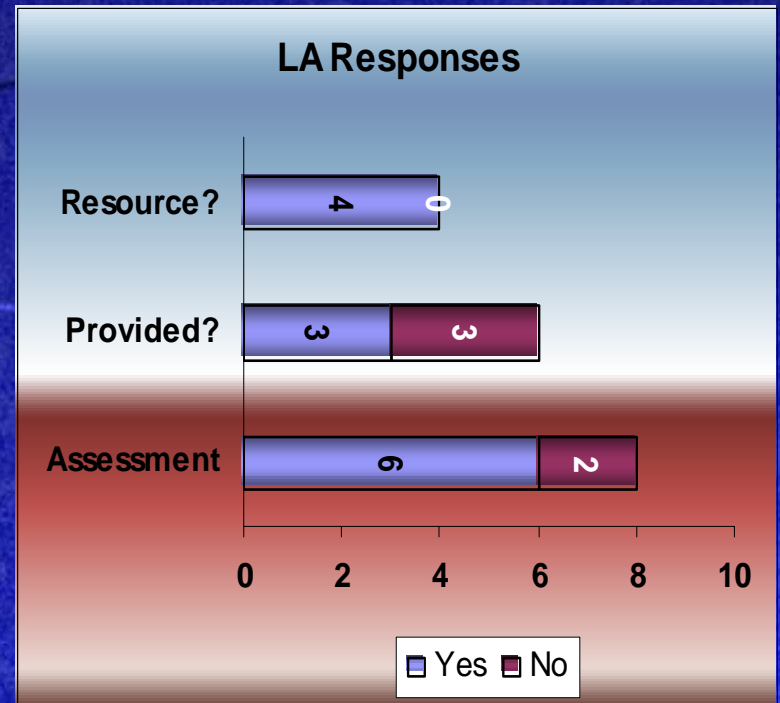
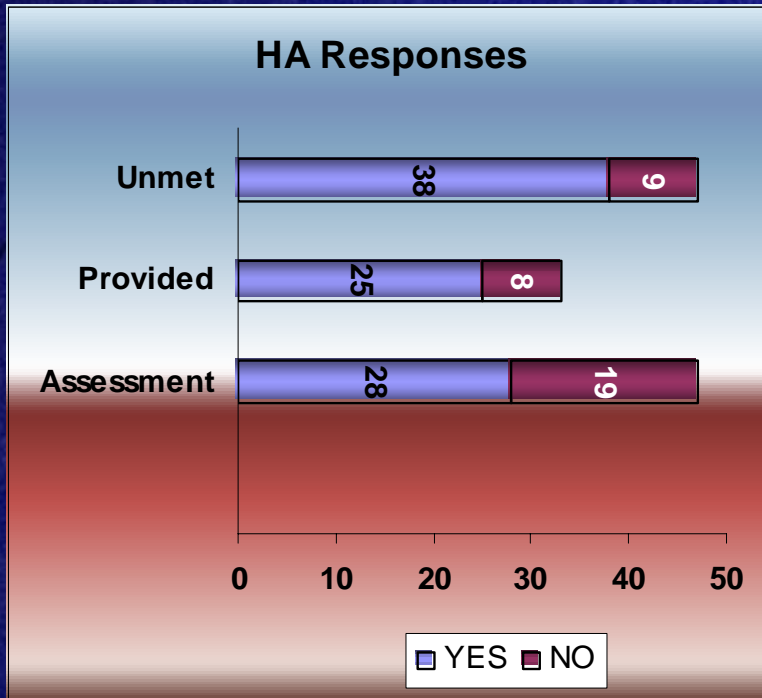
RSL - Tenancies



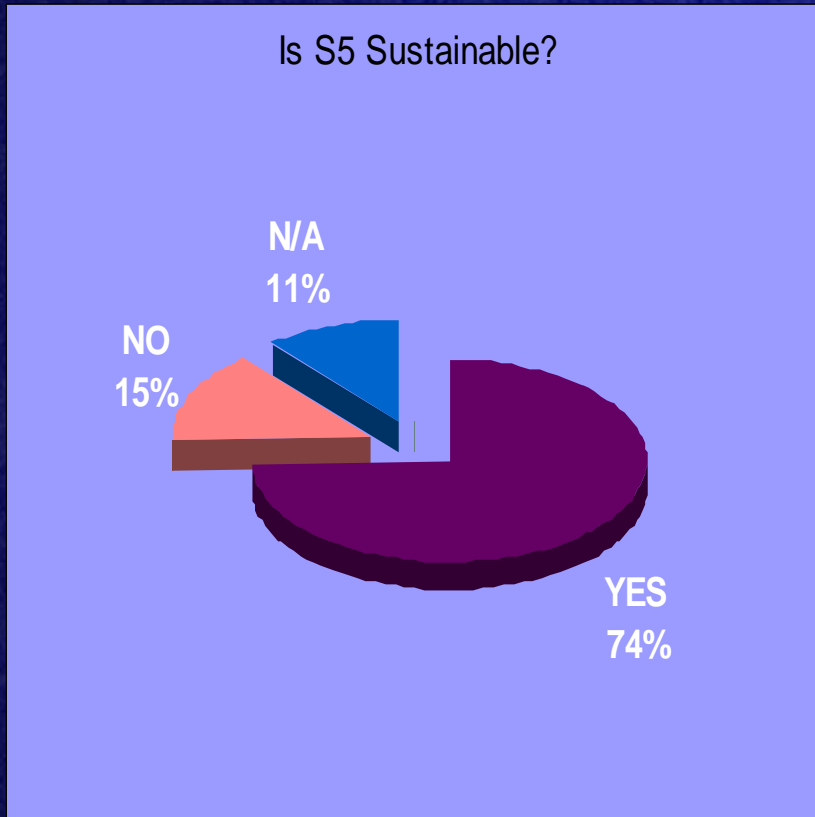
Information



Support Needs



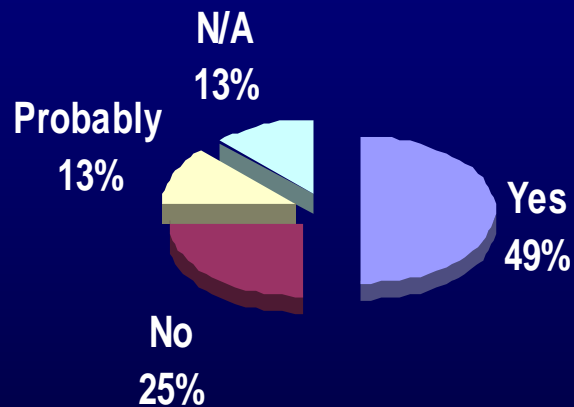
Sustainability



- Current numbers, yes (19%)
- Too specific, should not specify property
- Yes allows us to meet responsibilities to homeless
- Not enough support in place
- Often referrals do not complete registration and can't be considered (CBL)

Outcomes

Improved Outcomes?



- Possible that single applicants, previously non priority were being housed through RSL own allocations now housed through homeless route
- Need to use more

Refusals

- Main reason
 - no available properties

But

- Does not fit allocation policy
- Arrears (not that RSL)
- No response – Other offer

Extending or limiting Choice?

- For homeless applicants
 - how should LA use referral process?
 - Use is varied in survey
 - Nominations V S5
- For Housing List Applicants
 - Will it limit ability to access
 - 'tenure of last resort'
 - Defining 'balance'



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